audiocodes

End-of-Sale for Voca CIC Non-Managed Offerings

Product Notice #0559

This Product Notice is a formal announcement by AudioCodes that its Voca CIC Non-Managed Offerings will reach End-of-Sale status on **March 14, 2025**.

After this date, these products will transition to General Service (GS) stage, where support will only be provided for the latest software version. Such support is limited to material bug fixes and security-related updates.

Life Cycle Milestones

- End-of-Product-Sale notification date: February 24, 2025
- End-of-Product-Sale and Last-Time Buy (LTB) date: March 14, 2025

Product Migration

The direct replacement for the affected offerings is AudioCodes [Live Voca CIC](), which offers a Managed Service for the Voca CIC solution. We encourage customers to transition to Live Voca CIC, available in the following deployment options:

- **AudioCodes Azure Cloud**, which provides geo-redundancy across 10 Azure regions worldwide, with each region providing High-Availability.
- **Customer's Azure Private Cloud** with optional High-Availability.

Please contact your local sales representative for more information.

Affected Products

All Voca CIC Non-Managed offerings, including the associated CAPEX and ACM product items, and related support.

Announcement Date

February 24, 2025

If you have any questions, contact us at
www.audiocodes.com/corporate/offices-worldwide