audiocodes

Product Notice #0448

Major Microsoft Updates for Teams Direct Routing

AudioCodes would like to bring to your attention the following major updates announced by Microsoft for Teams Direct Routing:

- **Replaces SIP Header:** Microsoft has [announced](#) that from January 3, 2022, Direct Routing will stop processing SIP requests which have Replaces headers. When this change is implemented, Direct Routing will reject SIP requests containing Replaces headers.

  Due to this change, AudioCodes has updated the Direct Routing Configuration Notes (Section 'Configure IP Profiles') so that its Session Border Controllers (SBCs) is configured to no longer include the Replaces header in SIP requests sent to Microsoft.

- **Microsoft FQDNs:** Microsoft has announced that from March 1, 2022, it is removing support for sip-all.pstnhub.microsoft.com and sip-all.pstnhub.gov.teams.microsoft.us FQDNs from Direct Routing configuration. Users may no longer be able to make or receive calls via Direct Routing when this change is implemented if no actions are taken and these FQDNs are still used. Instead, it's recommended to use subnets (52.112.0.0/14 and 52.120.0.0/14) for any classification or ACL rules and not the sip-all FQDN when configuring SBCs for Direct Routing.

  Due to this change, AudioCodes has updated the Direct Routing Configuration Notes (Sections 'Configure Classification Rules' and 'Configure Firewall Settings') so that its SBCs will use subnet 52.0.0.0 for Classification and subnets 52.112.0.0/14 and 52.120.0.0/14 for the Firewall. (AudioCodes SBCs never used the Microsoft FQDNs mentioned above.)

> **Note:** If you're a Customer of AudioCodes Live Managed Services, you can ignore this Product Notice as AudioCodes is already automatically updating your deployment according to these Microsoft changes!

Affected Documentation

This Product Notice affects the following AudioCodes documentation on Direct Routing configuration:

- [Connecting AudioCodes SBC to Microsoft Teams Direct Routing Enterprise Model](#)
- [Connecting AudioCodes SBC with Analog Device to Microsoft Teams Direct Routing Enterprise Model](#)
- [Connecting AudioCodes SBC to Microsoft Teams Direct Routing Hosting Model](#)
- [Connecting AudioCodes SBC to Microsoft Teams Direct Routing with Local Media Optimization](#)