

September 4, 2024

# Configure AudioCodes Mediant 1000 Gateway (common firmware) Lineside & Trunkside to use with MiVoice Business 10.1

**Description:** This document provides a reference to Mitel Authorized Solutions Providers for configuring the MiVoice Business 10.1 with AudioCodes Mediant 1000 Gateway (Common Firmware) Lineside & Trunkside.

**Environment:** MiVoice Business 10.1 (10.1.1.21), MBG (12.0.2.132), MiCollab (9.8.1.108-01), AudioCodes Mediant 1000 Gateway (7.40A.501.150)

# NOTICE

The information contained in this document is believed to be accurate in all respects but is not warranted by Mitel Networks<sup>™</sup> Corporation (MITEL<sup>®</sup>). The information is subject to change without notice and should not be construed in any way as a commitment by Mitel or any of its affiliates or subsidiaries. Mitel and its affiliates and subsidiaries assume no responsibility for any errors or omissions in this document. Revisions of this document or new editions of it may be issued to incorporate such changes.

No part of this document can be reproduced or transmitted in any form or by any means electronic or mechanical - for any purpose without written permission from Mitel Networks Corporation.

# TRADEMARKS

Mitel is a trademark of Mitel Networks Corporation.

Windows and Microsoft are trademarks of Microsoft Corporation.

Other product names mentioned in this document may be trademarks of their respective companies and are hereby acknowledged.

Mitel Technical Configuration Notes – Configure AudioCodes Mediant 1000 Gateway (common firmware) Lineside & Trunkside for use with MiVoice Business 10.1.

September 2024 – HO5356

<sup>®</sup>, <sup>™</sup> Trademark of Mitel Networks Corporation © Copyright 2024, Mitel Networks Corporation All rights reserved

Overview	1
Interop History	1
Interop Status	1
Software & Hardware Setup	2
Tested Features	3
Resiliency	5
Device Limitations	6
Network Topology	8
MiVoice Business - Configuration Notes	10
Configuration Template	10
Network Requirements	10
Assumptions for the MiVoice Business Programming	10
Trunkside Configuration	11
Lineside Configuration	26
AudioCodes Mediant 1000 Gateway Configuration Notes	40
AudioCodes Setup	40
AudioCodes Home Screen	40
Network Settings	41
Coder Groups	42
Media Settings	43
DTMF Settings	44
DTMF Supplementary Services Settings	45
SIP Definitions General Settings	46
Trunk Configuration (FXO)	47
Proxy & Registration	47
Trunk Groups	48
Automatic Dialing	49
Lineside Configuration (FXS)	50
Proxy & Registration	50
Trunk Groups	51
Authentication Settings	52
Message Manipulation	52
Caller Display Information Settings	53
Caller ID Settings	53
G.711 FAX Settings	54
T.38 FAX Mode Settings	55

# Table of Contents

MiVoice Border Gateway Setup Notes (Optional)	56
Network Requirements	56
Assumptions for MBG Configuration	56
MiVoice Business	56
Adding SIP devices	57
SIP Settings	59
Glossary	60

# Overview

This document provides a reference to Mitel Authorized Solutions Providers for configuring the MiVoice Business 10.1 to host the AudioCodes Mediant 1000 Gateway. The different devices can be configured in various configurations depending on your VoIP solution. This document covers a basic AudioCodes Mediant 1000 Gateway setup as Endpoint with required options setup.

# **Interop History**

Version	Date	Reason
1	September 2014	Refresh interop with MiVB 7.0 and AudioCodes Mediant 1000 Gateway SBC V 6.80A.231.002
2	March, 2019	Refresh interop with MiVoice Business 9.0 SP1 for use with AudioCodes Mediant 1000 Gateway SBC SW/v.7.20A.156.028
3	January, 2021	Interop with AudioCodes Mediant 1000 Gateway version (v.7.20A.258.271) and MiVoice Business 9.1 SP1 Both Trunkside and Lineside.
4	August, 2024	Interop with AudioCodes Mediant 1000 Gateway version (7.40A.501.150) and MiVoice Business 10.1 for both Trunkside and Lineside.

# Interop Status

The Interop of the AudioCodes Mediant 1000 Gateway has been given a Certification status. This device will be included in the Mitel Interoperability Reference Guide (IRG). The status of AudioCodes Mediant 1000 Gateway achieved is:

COMPATIBLE	The most common certification which means the AudioCodes Mediant 1000 Gateway with MiVoice Business has been tested and/or validated by the Mitel Third-Party Interop Team. Product support will provide all necessary support related to the interop, but issues unique or specific to the 3rd party will be referred to the 3rd party as appropriate.
------------	---

# Software & Hardware Setup

The test setup generated basic SIP calls between the AudioCodes Mediant 1000 Gateway and the MiVoice Business 10.1.

Note: Although this testing was performed on the below tested variants, the scope of this testing can be extended to other product variants that work with the same firmware. The list of components for which this testing can be considered applicable is given in the "Additional Applicable Variants" column of the following table –

Manufacturer	Tested Variant	Software Version	Additional Applicable Variants
Mitel	MiVoice Business	10.1 (10.1.1.21)	NA
Mitel	MBG (Teleworker)	12.0.2.132	NA
Mitel	68xx/69xx SIP	6.3.3.57	NA
Mitel	69xx MiNET	01.09.00.020	NA
Mitel	MiCollab Server	9.8.1.108-01	NA
AudioCodes	Mediant 1000 Gateway	7.40A.501.150	Mediant 500L/500/800

#### **Tested Features**

Listed below is an overview of the features tested during the Interop test cycle and not a detailed view of the test cases. Please see the Trunk side Interoperability Test Plans for detailed test cases.

Trunkside:

Feature	Feature Description	Issues
Basic Call	Making and receiving a call through the AudioCodes Mediant 1000 Gateway, call holding, transferring, conferencing, busy calls, long calls durations, variable codec.	V
Nu-Point Voicemail	Terminating calls to a NuPoint voicemail boxes and DTMF detection.	X
Automatic Call Distribution	Making calls to an ACD environment with RAD treatments, Interflow and Overflow call scenarios and DTMF detection.	
Packetization	Forcing the MiVoice Business to stream RTP packets through its E2T card at different intervals, from 10ms to 30ms	V
Personal Ring Groups	Receiving calls through the AudioCodes Mediant 1000 Gateway to a personal ring group. Also moving calls to/from the prime member and group members.	
Teleworker	Making and receiving a call through the AudioCodes Mediant 1000 Gateway to and from Teleworker extensions.	V
Video	Making and receiving a call through the AudioCodes Mediant 1000 Gateway with video capable devices.	X
Fax	G711 & T.38 Fax Calls.	1
TLS/SRTP	Basic incoming/outgoing calls.	V
Resiliency	Device able to handle resiliency when primary MiVB goes down.	1

✓ - No issues found × - Issues found, cannot recommend to use 🕰 - Issues found

### Lineside:

Listed below is an overview of the features tested during the Interop test cycle and not a detailed view of the test cases. Please see the SIP Line Side Interoperability Test Plans for detailed test cases.

Feature	Feature Description	lssues		
Basic Call	Making and Receiving calls.			
DTMF Signal	Sending DTMF after call setup (i.e. mailbox password)	<b>√</b>		
Registration/Authentication	Device registration w/o authentication	<b>√</b>		
Call Hold	Putting a call on hold	<b>√</b>		
Call Transfer	Transferring a call to another destination	<b>√</b>		
Call Forward	Forwarding a call to another destination	<b>√</b>		
Conference	Conferencing multiple calls together	<b>√</b>		
Redial	Last Number Redial	<b>√</b>		
Personal Ring Group	Multiple sets ringing when one number dialed	<b>√</b>		
Video	Video Capabilities	X		
TLS/SRTP	Basic incoming/outgoing call. Teleworker incoming/outgoing call.	V		
Resiliency	Device able to handle resiliency when primary MiVB or MBG goes down.	<b>√</b>		
MWI	Message Waiting Indication			
G.711 and T.38 Fax	Fax Messages	$\checkmark$		
🗹 - No issues found 🛛 🗙 - Issues found, cannot recommend to use 🛛 🛆 - Issues found				

# Resiliency

The following table lists the scenarios of resilience supported by this device when connected to the Mitel MiVoice Business 10.1.

Device	Basic	Advanced
AudioCodes Mediant 1000		Δ
Gateway		
🗹 - No issues found	X - Issues found, cannot recomm	nend use \Lambda - Issues found

*Note: Refer to list of device limitations and known issues later in the document for recommendations.* 

The various scenarios are described below. The scenario names are a convenience for understanding this section of the configuration guide.

**Basic**: Resiliency is achieved by utilizing the ability of DNS servers to provide multiple IP addresses against a single FQDN. This is generally achieved by using DNS SRV or A records. This scenario requires nothing from a SIP Endpoint except that it supports standard DNS behavior. It can also be done by manually setting up back proxy on the phone.

Using REGISTER-301 Moved Permanently message to redirect registration to an alternate MiVoice Business element.

At a minimum, a 32-second timeout for the REGISTER, SUBSCRIBE, INVITE or OPTIONS messages should trigger a Failover

After Failover/Failback – the device must restart all subscriptions (message-summary

*Advanced*: There are different ways to detect the failure in this category.

P-Alternate-Server:

Use the P-Alternate-Server header in the REGISTER-200 OK message to store the HE and SE addresses. Heartbeat

Use a light-weight heartbeat to periodically monitor the health of the MiVoice Business element to which the device is connected. This allows for the device to recover from failures faster without overloading the controlling element.

Survival Mode

Continue existing conversations when a failure is detected until at least the Session Timer expires or the user takes an action which causes termination. Displaying a message on the set is also recommended. First Call after Failure

Implement a policy to time out a new call early if no 18x/2xx message is received.

# **Device Limitations**

This is a list of problems or not supported features when the AudioCodes Mediant 1000 Gateway is connected to MiVoice Business 10.1.

#### Trunkside:

Feature	Problem Description
Outbound PSTN Call Privacy	During Outbound PSTN private call seeing Caller ID on PSTN side. MiVB is sending Anonymous but not sure whether AudioCodes is changing to Caller ID. May be some configuration details on AudioCodes. <b>Recommendation:</b> Please contact Audiocodes support for further details.
Call when other party is Busy	AudioCodes Mediant 1000 Gateway doesn't send busy tone to the caller.
	Recommendation: Contact AudioCodes support for more details.
TLS/SRTP	Force SDP and AVP only should be disabled under SIP peer profile in order to use TLS/SRTP with MiVB. Recommendation: Contact Mitel Support for more information.
Resiliency	Service provider resiliency feature is not tested in case of trunking environment. So, we have tested only MiVB resiliency.
	<b>Recommendation:</b> Since the analog trunk is connected to FXO port and created SIP trunk between AudioCodes Mediant 1000 Gateway and MiVB. So, the service provider resiliency is not applicable in this case. We have tested MiVB resiliency as a part of this testing.

Lineside:

Feature	Problem Description
TLS/SRTP	Force SDP and AVP only should be disabled under SIP Device Capability in order to use TLS/SRTP with MiVB. Recommendation: Contact Mitel Support for more information.
Basic Call	For basic call, when far end disconnects the call, The analog phone does not disconnect the call. So, India Re-order tones should be uploaded on AudioCodes Mediant 1000 Gateway in order to disconnect the call clearly. <b>Recommendation:</b> India Re-order tones should be uploaded on AudioCodes Mediant 1000 Gateway or Contact AudioCodes support for further clarifications on this.
Resiliency	<ul> <li>In case of fallback scenario, Mediant 1000 sends invalid R-URI in REGISTER message to the priamry server when the primary server comes back online.</li> <li>Workaround – AudioCodes support has provided workaround with help of message maunipulation on Meidant 1000 in order to fix this issue.</li> <li>Issue ID - SBC-25918</li> <li>Recommendation: Contact AudioCodes support for further clarifications on this.</li> </ul>

# **Network Topology**



This diagram shows how the **Trunk** testing network is configured for reference.

Figure 1 – Network Topology for Trunkside



This diagram shows how the **Line** testing network is configured for reference.

Figure 2 – Network Topology for Lineside

# **MiVoice Business - Configuration Notes**

The following steps show how to program a MiVoice Business to connect with the AudioCodes Mediant 1000 Gateway.

# **Configuration Template**

A configuration template can be found in the same Mitel Knowledge Management System (KMS) article as this document. The template is a Microsoft Excel spreadsheet (.csv format) solely consisting of the SIP Peer profile option settings used during Interop testing. All other forms should be programmed as indicated below. Importing the template can save you considerable configuration time and reduce the likelihood of data-entry errors. Refer to the MiVB documentation on how the Import functionality is used.

#### **Network Requirements**

- There must be adequate bandwidth to support the voice over IP. As a guide, the Ethernet bandwidth is approx. 85 Kb/s per G.711 voice session and 29 Kb/s per G.729 voice session (assumes 20ms packetization). As an example, for 20 simultaneous SIP sessions, the Ethernet bandwidth consumption will be approx. 1.7 Mb/s for G.711 and 0.6Mb/s for G729. Almost all Enterprise LAN networks can support this level of traffic without any special engineering. Please refer to the MiVB Engineering guidelines for further information.
- For high quality voice, the network connectivity must support a voice-quality grade of service (packet loss <1%, jitter < 30ms, one-way delay < 80ms).

# Assumptions for the MiVoice Business Programming

The SIP signaling connection uses UDP on Port 5060.

# **Trunkside Configuration**

#### Licensing and Option Selection – SIP Licensing

Ensure that the MiVB is equipped with enough SIP trunking licenses for the connection of AudioCodes Mediant 1000 Gateway. This can be verified within the License and Option Selection form.

Enter the total number of licenses in the SIP Trunk Licences field. This is the maximum number of SIP trunk sessions that can be configured in the MiVB to be used with all service providers, applications, and SIP trunking devices.

Mitel MiVoice Business				Admin Group	Alarm Status: Major	D	? 🗉	6
mivb1	License and Option Selection on mivb1	Search DN 🗸	]			Show form	on mivb1 (Login	Node) 🗸
	Change				-	rint Impor	Export	Data
Licenses License and Option Selection	License and Option Selection							
System Capacity	ACD Active Agents	0	20	0	20	Unrestricted	No	
Dimension Selection	HTML Applications	0	1000	0	1000	Unrestricted	Yes	
LAN/WAN Configuration	Single Line Users	0	200	0	200	Unrestricted	Yes	
Voice Network	MiVoice Business Console Active Operators	0	10	0	10	Unrestricted	No	
System Properties	Multi-device Users	0	200	0	200	Unrestricted	Yes	
Hardware	Multi-device Suites	0	0	0	0	0	No	
Users and Devices					-			
Integrated Directory Services	Messaging							
Voice Mail	Embedded Voice Mail	30	30	0	20	Unrestricted	Yes	
Call Routing	Embedded Voice Mail PMS	0	No	1	1 <del>00</del> 0	Unrestricted	Yes	
Music On Hold Emergency Services Management	Trunking / Networking							
Property Management	Digital Links	0	0	2	<b>'</b> # 0	Unrestricted	Yes	
Maintenance and Diagnostics	Compression		256	0	256	Unrestricted	Yes	
	FAX Over IP (T.38)		4	0	4	Unrestricted	Yes	
	SIP Trunks	0	2000	0	2000	Unrestricted	Yes	

#### Figure 3 – License and Option Selection

#### Class of Service Assignment

The Class of Service Options form is used to create or edit the Class of Service and specify its options. Classes of Service, identified by Class of Service numbers, are referenced in the Trunk Service Assignment form for SIP trunks.

Many different options may be required for your site deployment but ensure that "Public Network Access via DPNSS" Class of Service Option is configured for all devices that make outgoing calls through the SIP trunks in the MiVB.

- Public Network Access via DPNSS set to Yes
- Campon Tone Security/FAX Machine set to Yes
- Busy Override Security set to Yes

🕅 Mitel   MiVoice	Business	SDS Distribution Error Status: 就 💭 🖓 🗐 🗘 🗗
mivb1	Class of Service Options on [mivb1] Search DN V	Show form on mixtal (Login Node) 🗸 🙆 🕈
licenses	Change Copy	Print   Import   Export   Data Reiresh
LAN/WAN Configuration	Page 3 of 11 So to Class Of Service V Value 30     Go	
System Properties	🞺 Class of Service Options	
System Settings System Feature Settings	26	Ring Groups
System Options	<ul> <li>₽ 27</li> <li>₽ 28</li> </ul>	
Shared System Options $\phi^{a}$ Class of Service Options $\phi^{b}$	₽ 29 ₽ 30	AC
SIP Device Capabilities 🥔 Class of Restriction Groups 🤣	General Advanced	
System Access Points 🥔	Class Of Service Number	30
Independent Account Codes 🥔	Comment	AC
Default Account Codes 🥔	ACD Agent Behavior on No Answer	Logout
System Account Codes 🥔	ACD Agent No Answer Timer	15
System Speed Calls 🧀	ACD Make Busy on Login	No
Tenants	ACD Silent Monitor Accept	No
SMDR Options 🛷	ACD Silent Monitor Accept Monitoring Non-Prime Lines	No
Traffic Report Options 🧀	ACD Silent Monitor Allowed	No
Inward Dialing Modification 🧈	ACD Silent Monitor Notification	No
Outward Dialing Modification	Follow 2nd Alternate Reroute for Recall to Busy ACD Agent	No
	Work Timer	0

**Figure 4 – Class of Service Options** 

#### Network Element Assignment

Create a network element for AudioCodes Mediant 1000 Gateway. In this example, the soft switch is reachable by an IP Address and is defined as 'Mediant' in the network element assignment form.

Arrow Network Elements				
Name	Mediant			
Туре	Other 🗸			
FQDN or IP Address	192.168.10.55			
Local	False			
Version				
Zone	1			
ARID				
SIP Peer				
SIP Peer Specific				
SIP Peer Transport	UDP 🗸			
SIP Peer Port	5060			
External SIP Proxy FQDN or IP Address	192.168.10.55			
External SIP Proxy Transport	UDP 🗸			
External SIP Proxy Port	5060			
SIP Registrar FQDN or IP Address				
SIP Registrar Transport	default 🗸			
SIP Registrar Port	0			
SIP Peer Status	Auto-Detect/Normal 🗸			
	Save Cancel			

Figure 5 – Network Elements Assignment

#### Trunk Attributes

This is configured in the Trunk Attributes form. In this example the Trunk Attributes is defined for Trunk Service Number **7**, which will be used to direct incoming calls to an answer point in the Mitel MiVB.

Program the Non-dial In or Dial in Trunks (DID) according to the site requirements and what type of service was ordered from your service provider.

The example below shows configuration for incoming DID calls. The MiVB will absorb the first 0 digits of the number from AudioCodes Mediant 1000 Gateway. Please refer to the MiVB System Administration documentation for further programming information.

Change	
🛹 Trunk Attributes	<b>A</b>
Trunk Service Number	7
Release Link Trunk	No 🗸
Call Recognition Service	Off 🗸
Direct Inward Dialing Service	Off On
Caller Based Routing Service	● Off ○ On
Class of Service	30
Class of Restriction	1
Baud Rate	300 🗸
Intercept Number	1
Non-dial In Trunks Answer Point - Day	
Non-dial In Trunks Answer Point - Night 1	
Non-dial In Trunks Answer Point - Night 2	
Dial In Trunks Incoming Digit Modification - Absorb	0
Dial In Trunks Incoming Digit Modification - Insert	
Dial In Trunks Answer Point	
Dial In Trunks Insert Forwarding Information	● No ◯ Yes
Trunk Label	AC
	Save Cancel

#### **Figure 6 – Trunk Attributes**

14

#### SIP Peer Profile

The recommended connectivity via SIP Trunking does not require additional physical interfaces. IP/Ethernet connectivity is part of the base MiVoice Business Platform. The SIP Peer Profile should be configured with the following options:

**Network Element**: The selected SIP Peer Profile needs to be associated with previously created "Mediant" Network Element.

Address Type: Select IP.

**Calling Line ID:** The default CPN is applied to all calls unless there is a match in the "Outgoing DID Ranges" of the SIP Peer Profile. Do not use a Default CPN if you want public numbers to be preserved through the SIP interface. Add private numbers into the DID ranges for CPN Substitution form (see DID Ranges for CPN Substitution). Then select the appropriate numbers in the Outgoing DID Ranges in this form (SIP Peer Profile).

Trunk Service Assignment: Enter the trunk service assignment previously configured.

**SMDR:** If Call Detail Records are required for SIP Trunking, the SMDR Tag should be configured (by default there is no SMDR and this field is left blank).

**Maximum Simultaneous Calls:** This entry should be configured to maximum number of SIP trunks provided by AudioCodes Mediant 1000 Gateway.

		Node Alarm Status: Clear 2021-Jan-11 05:55:	19 🖵 ? 🗐 🛈 🗗
MN69 2	SIP Peer Profile on [MN69] Search DN Y		Show form on Exceeded Max Nodes v Go
Licenses	SIP Peer Profile		
LAN/WAN Configuration	Mediant Mediant	No 11	1800 1
Voice Network			Save Cancel
Hardware	Basic Call Routing Calling Line ID SDP Options Signaling and Header Manipulation Timers Key Press Event P	Profile Information	
Trunks	SIP Peer Profile Label	Mediant	
Trunk Attributes 🎺	Network Element	Mediant 🗸	
IP/XNET	Local Account Information		
SIP	Registration User Name		
DID Ranges for CPN Substitution	Address Type	<ul> <li>FQDN: mivb.sipcoe.com</li> <li>IP Address: 192.168.10.69</li> </ul>	
SIP Peer Profile Assianment by Incoming DID	Administration Options		
SIP Peer Profile Called Party Inward Dialing Modification	Interconnect Restriction	1	
SIP Peer Profile Calling Party Inward Dialing Modification	Maximum Simultaneous Calls	9	
SIP Peer Profile Called Party Outward Dialing Modification	Minimum Reserved Call Licenses	0	
URI/Number Translation	Outbound Proxy Server	~	
Users and Devices	SMDR Tag	0	
Integrated Directory Services	Trunk Service	7	
Voice Mail	Zone	1	

Authentication Options	
User Name	
Password	****
Confirm Password	****
Authentication Option for Incoming Calls	No Authentication
Subscription User Name	
Subscription Password	***
Subscription Confirm Password	***
Gateway Options	
Digital Trunk Licenses	0
Maximum Digital/Analog Channels	0

#### Figure 7 - SIP Peer Profile Assignment- Basic

Ba	ic Call Routing	Calling Line ID	SDP Options	Signaling and Header Manipulation	Timers	Key Press Event	Outgoing DID Ranges	Profile Information		
	Alternate Destinat	ion Domain Enal	oled					٨	No	
	Alternate Destinat	ion Domain FQD	N or IP Address							
_	Enable Special Re-Invite Collision Handling									
	Only Allow Outgoing Calls									
	Private SIP Trunk							Ν	No	
	Reject Incoming A	nonymous Calls						Ν	No	
	Route Call Using F	P-Called-Party-ID	(if present)					٢	Yes	
	Route Call Using 1	To Header						Ν	No	

# Figure 8 - SIP Peer Profile Assignment- Call Routing

Bas	Call Routing	Calling Line ID	SDP Options	Signaling and Header Manipulation	Timers	Key Press Event	Outgoing DID Ranges	Profile Information			
	efault CPN										
	efault CPN Nam	e									
c	CPN Restriction										
c	Override From Header with Default CPN										
F	ublic Calling Pa	rty Number Passi	through						No		
5	Strip PNI										
, u	se Diverting Pa	ty Number as Ca	lling Party Num	ber					No		
L.	se Original Call	ng Party Number	If Available						No		

#### Figure 9 - SIP Peer Profile Assignment- Calling Line ID

Basic	Call Routing	Calling Line ID	SDP Options	Signaling and Header Manipulation	Timers	Key Press Event	Outgoing DID Ranges	Profile Information			
AI	low Peer To Use	Multiple Active	M-Lines							Yes	
AI	low Using UPDA	TE For Early Me	dia Renegotiatio	on						No	
Av	oid Signaling H	old to the Peer								Yes	
A١	AVP Only Peer										
Er	Enable Mitel Proprietary SDP										
Fo	Force sending SDP in initial Invite message										
Fo	Force sending SDP in initial Invite - Early Answer										
Ig	Ignore SDP Answers in Provisional Responses										
IP Media Default										ipv4	
Limit to one Offer/Answer per INVITE										Yes	
NAT Keepalive										Yes	
Pr	event Codec Se	lection on Answe	er							No	
Pr	event the Use o	IP Address 0.0.0	0.0 in SDP Mess	ages						Yes	
Re	ject Call withou	t telephone-ever	nt payload							No	
Re	negotiate SDP	To Enforce Symn	netric Codec							No	
Re	peat SDP Answ	er If Duplicate Of	ffer Is Received							No	
Re	strict Audio Co	dec								No Restriction	
R	P Packetization	Rate Override								No	
R	TP Packetization	Rate								20ms	
Special handling of Offers in 2XX responses (INVITE)									No		
Su	ppress Use of §	DP Inactive Med	lia Streams							Yes	

# Figure 10 - SIP Peer Profile Assignment- SDP Options

Basic	Call Routing	Calling Line ID	SDP Options	Signaling and Header Manipulation	Timers	Key Press Event	Outgoing DID Ranges	Profile Information		
Tr	ink Group Labe	I								
AI	ow Display Upd	ate								No
В	Build Contact Using Request URI Address									
De	De-register Using Contact Address not "									
Di	able Reliable P	rovisional Respo	onses							No
Di	able Use of Us	er-Agent and Ser	rver Headers							No
Di	card Received	P-Asserted-Iden	tity Headers							No
Do	main for Trunk	Context								-
Ε.	64: Enable sen	ding '+'								No
Ε.	64: Add '+' if di	git length > N dig	jits							0
Ε.	64: Do not add	'+' to Emergency	/ Called Party							No
Ε.	64: Do not add	'+' to Called Part	ty							No
Fo	rce Max-Forwar	d: 70 on Outgoin	ig Calls							No
lf 1	'LS use 'sips:' S	cheme								No
lgi	ore Incoming L	oose Routing In	dication							No
Inc	lude Diversion	Header for EHDU	J							No
Mo	de for Out-of-B	and DTMF								RFC 4733 DTMF
M	Itilingual Name	Display								No
Or	ly use SDP to d	ecide 180 or 183								Yes
Pr	efer From Head	er for Caller ID								No
Q.	350 Reason Hea	ders								No

Require Reliable Provisional Responses on Outgoing Calls	Yes
Signal Privacy (if enabled) on Emergency Calls	No
Suppress Incoming Name	No
Suppress Redirection Headers	No
Use Fixed Retry Time for 491	No
Use Privacy: none	No
Use P-Asserted Identity Header	Yes
Use P-Asserted Identity for Billing	No
Use P-Call-Leg-ID Header	No
Use P-Early-Media Header	No
Use P-Preferred Identity Header	No
Use Restricted Character Set For Authentication	No
Use To Address in From Header on Outgoing Calls	No
Use user≖phone	No
Use user≖phone for Diversion Header	No

# Figure 11 – SIP Peer Profile Assignment- Signaling and Header Manipulation

Basic	Call Routing	Calling Line ID	SDP Options	Signaling and Header Manipulation	Timers	Key Press Event	Outgoing DID Ranges	Profile Information	
Ke	ep-Alive (OPTIC	NS) Period							120
Re	gistration Perio	d							3600
Re	gistration Perio	d Refresh (%)							50
Re	gistration Maxii	num Timeout							90
Se	ssion Timer								1800
Se	ssion Timer: Lo	cal as Refresher							No
Su	bscription Perio	bd							3600
Su	bscription Perio	od Minimum							300
Su	bscription Perio	od Refresh (%)							80
Inv	ite Ringing Res	ponse Timer							0

# Figure 12 – SIP Peer Profile Assignment - Timers

Basic	Call Routing	Calling Line ID	SDP Options	Signaling and Header Manipulation	Timers	Key Press Event	Outgoing DID Ranges	Profile Information	
Alle	ow Inc Subscrip	tions for Local I	Digit Monitoring	1					No
Allow Out Subscriptions for Remote Digit Monitoring									
For	Force Out Subscriptions for Remote Digit Monitoring								
Red	quest Outbound	I Proxy to Handl	e Out Subscript	tions					No
KP	KPML Transport								
KPML Port									0

#### Figure 13 – SIP Peer Profile Assignment – Key Press Event

Bas	Call Routing	Calling Line ID	SDP Options	Signaling and Header Manipulation	Timers	Key Press Event	Outgoing DID Ranges	Profile Information
Ir	dex		DIE	D Range			CPN Substitu	Update

Figure 14 – SIP Peer Profile Assignment – Outgoing DID Ranges

Basic	Call Routing	Calling Line ID	SDP Options	Signaling and Header Manipulation	Timers	Key Press Event	Outgoing DID Ranges	Profile Information	
Cre	ator								
Dat	Date Created								
Cre	ated with Versi	on							
Ser	Service Provider								
Ven	dor Notes								

Figure 15 – SIP Peer Profile Assignment – Profile Information

#### SIP Peer Profile Assignment by Incoming DID

This form is used to associate DID range numbers from AudioCodes Mediant 1000 Gateway Analog trunk to a particular SIP Peer profile. The configured settings here help matching the incoming DID numbers with the SIP Peer Profile when call is arriving from anonymous caller.

Enter one or more telephone numbers. The maximum number of digits per telephone number is 26. You can enter a mix of ranges and single numbers (for example, "008067591215"). The entire field width is limited to 60 characters.

Use a comma to separate telephone numbers and ranges. Use a dash (-) to indicate a range of telephone numbers. The first and last characters cannot be a comma or a dash. If the numbers do not fit within the 60 characters maximum, you can create a new entry for the same profile.

SIP Peer Profile Assignment by Incoming DID								
Incoming DID Range	SIP Peer Profile Label	Comment						
008067591215	Mediant							
Incoming DID Range	008067591215							
SIP Peer Profile Label	Mediant							
Comment								



#### ARS Digit Modification Plans

Ensure that Digit Modification for outgoing calls on the SIP trunk to AudioCodes Mediant 1000 Gateway absorbs or inject additional digits according to your dialling plan. In this example, we will be absorbing 3 digits (in this case will be **456** to dial out).

ARS Digit Modification Plans on mivb1	Search DN 🗸	Show form on mivb1 (Login No
Change Change Page Change	All Clear	Print Import Export
Page 1 of 55 > Go to	✓ Value	Go
🤣 ARS Digit Modification Plans		
🤣 3	2	
🧳 4	0	
🧈 5	0	
🧈 6	0	
🤣 7	1	
a 🗳 🕫	1	
🤣 9	1	
🧬 10	3	
🧬 11	0	
🧬 12	0	
🤣 13	0	
🧬 14	0	
🧳 15	3	

**Figure 17 – Digit Modification Assignment** 

#### ARS Routes

Create a route for SIP Trunks connecting a trunk to AudioCodes Mediant 1000 Gateway. In this example, the SIP trunk is assigned to Route Number **15.** Choose SIP Trunk as a routing medium and choose the SIP Peer Profile and Digit Modification entry created earlier.

ARS Routes	8								
Route Number	Routing Medium	Trunk Group Number	SIP Peer Profile	PBX Number / Cluster Element ID	COR Group Number	Digit Modification Number	Digits Before Outpulsing	Route Type	Compression
1	SIP Trunk		VMBA		1	3		PSTN Access Via DPNSS	Off
2	SIP Trunk		VMBB		1	3		PSTN Access Via DPNSS	Off
3	SIP Trunk		VMBA		1	4		Emergency	Off
4	SIP Trunk		AC		1	1		PSTN Access Via DPNSS	Off
5	SIP Trunk		DTAG		1	6		PSTN Access Via DPNSS	Off
6	SIP Trunk		Rev2		1	9			Off
7	SIP Trunk		Drei		1	2		PSTN Access Via DPNSS	Off
8	SIP Trunk		Revolutio		1	9			Off
9	Direct IP Route			74	65	805			Auto
10	SIP Trunk		EH		1	3		PSTN Access Via DPNSS	Off
11	SIP Trunk		AC		1	1		PSTN Access Via DPNSS	Off
12	SIP Trunk		Level3		1	12		PSTN Access Via DPNSS	Off
13	SIP Trunk		testmbg		1	8		PSTN Access Via DPNSS	Off
14	SIP Trunk		Rev2		1	9		Emergency	Off
15	SIP Trunk		Mediant		1	9		Emergency	Off

Figure 18 – SIP Trunk Route Assignment

# ARS Digits Dialed

ARS initiates the routing of trunk calls when certain digits are dialed from a station. In this example, when a user dials **456**, the call will be routed to AudioCodes Mediant 1000 Gateway (ie. **Route 15**).

Change										
Change Range Programming - ARS Digits Dialed Help										
ſ	This form allows you to change one or more records, starting at the following record:									
	Digits Dialed	Number of Digits to Follow		Ter	mination Type	Termination	Number			
	456	Unknown		Ro	ute	15				
	<ol> <li>Enter the nu</li> <li>Define the (</li> </ol>	umber of records Change Range F	s to change: Programming I Change	1 Patte	ern:					
	Field Name		action		Value to cha	nge	Increi	ment by		
	Digits Dialed		Change to	$\sim$	456					
	Number of Di	gits to Follow	Change to	$\sim$	Unknown 🗸	•	-			
	Termination Type		Change to	$\sim$	Route 🗸		-			
Ľ	Termination Number		Change to	$\sim$	15					+
•					_				•	
					F	Preview	Save	Car	ncel	

Figure 19 – ARS Digit Dialed Assignment

#### T.38 Fax Configuration

AudioCodes Mediant 1000 Gateway uses the inter-zone FAX profile. This form allows you to define the settings for FAX communication over the IP network. You can modify the default settings for the:

- Inter-zone FAX profile: defines the FAX settings between different zones in the network. There is only one Inter-zone FAX profile; it applies to all inter-zone FAX communication. It defaults to V.29, 7200bps. It defines the settings for FAX Relay (T.38) FAX communication.
- Intra-zone FAX profile: defines the FAX settings within each zone in the network.
  - Profile 1 defines the settings for G.711 pass through communication.
  - Profile 2 to 64 define the settings for FAX Relay (T.38) FAX communication.
  - All zones default to G.711 pass through communication (Profile 1).

Mitel MiVoic	e Busin	ess				Node Alarm S	tatus: <mark>Minor</mark> 2019	-Feb-06 16:08:52		? 🗐	(	G•
Local_125	2	Fax Servic	Profiles on Local_125		Search DN			Sh	ow form on	Not Accessible	٣	Go 🕇
Licenses	^	Change						Print	Import	Export	Data R	tefresh
LAN/WAN Configuration		🤣 Inte	r-Zone Fax Profile									
Network Elements 🎺		Maxim	um Fax Rate				14400 (V.	17, 14400bps)				
Cluster Elements 🎺		High S	peed Redundancy				1					
Admin Groups		Low S	peed Redundancy				3					
Fax Service Profiles 💣		Error	Correction Mode (ECM)				Disabled					
Fax Advanced Settings		·····		(118P)			Prince and					
Network Zones 🧬		< Pag	e 1 of 7 > Goto	v Valu	e 🧧	30						
Network Zone Topology						Chan	ge Member Ci	hange Page Members	Change Al	I Members	Clear Me	mber
Codes Catters												
Codec Settings 🤛		🤣 Intr	a-Zone Fax Service P	rofiles								
System Properties		Profile	Maximum Fax Rate	High Speed Redundancy	Low Speed Redundancy	Error Correction Mode	NSF Override	NSF Vendor Code Value	e NSF C	ountry Code Va	lue L	abel
Trunke		1	-	-	-	-	-	-	-		G	.711
Users and Devices		2	14400 (V.17, 14400bps)	1	3	Disabled	Disabled	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	1.1		T.	38
Integrated Directory Services		3	1. Sec. 1. Sec			1. A.						
Voice Mail		4										

Figure 20 - Fax Configuration

#### Zone Assignment

By default, all zones are set to Intra-zone FAX Profile 1.

Based on your network diagram, assign the Intra-zone FAX Profiles to the Zone IDs of the zones. If audio compression is required within the same zone, set Intra-Zone Compression to "Yes". AudioCodes Mediant 1000 Gateway uses the Intra-zone FAX Profile 2.

MiVoice Business										
Local_125	Å.	Network Zo	nes on Local_125			Search DN	¥			
Licenses LAN/WAN Configuration	•	Change Page	Change Page	Clear Go to	v V	alue		Go		
Voice Network		🤣 Netw	ork Zones					_		
Cluster Elements 🧬		Zone ID	Intra-zone Compression	Group Zone	Intra-zone Fax Profile	Label SMDR Tag	Time Zone	LBN Prefix		
Fax Service Profiles 🧳		1	No		2					
Fax Advanced Settings Network Zones		3	No		1					
Network Zone Topology 🦨 Bandwidth Management 🛹		5	No		1					
Codec Settings 🥔		6	No		1					

**Figure 21 – Zone Assignment** 

# **Lineside Configuration**

#### Software License – SIP Licensing

Ensure that the MiVoice Business is equipped with enough Mode licenses for the connection of SIP end points (AudioCodes Mediant 1000 Gateway). This can be verified within the Software License Feature section form.

Mitel   MiVoice	e Business				SDS Distribution Err	ror Status: Warning		? 🔳	0	Đ
MN69 🛔	License and Option Selection on MN69		Search DN 🗸	•			Show form on	Exceeded Max	Nodes 🗸	•
Licenses	Change					P	rint Import	Export	Data Re	ifresh
License and Option Selection System Capacity	License and Option Selection Online Licensing with the Application Management Center									
Dimension Selection Application Group Licensing	Application Record ID 67987345									
LAN/WAN Configuration Voice Network System Properties	System Type Enterprise	License Sharing No		Hardware Id 7dbfd1f1-d20	<b>Sentifier</b> 02-40c7-aae6-b43d603c9c2b					
Hardware								Local Limits		
Trunks Users and Devices	Licensed Options Users		Locally Consumed	Locally Allocated	Available for Allocation	Purchased	Licenses Allowed	Can be Ove	r Allocated	
Integrated Directory Services Voice Mail	IP Users		71	100	20	120	Unrestricted	Yes		
Call Routing Music On Hold	External Hot Desk Users		1	50	50	100	Unrestricted	Yes		
Emergency Services Management	ACD Active Agents		0	10	10	20	Unrestricted	No		
Property Management Maintenance and Diagnostics	Single Line Users		0	100	0	250	Unrestricted	Yes		
	MIVoice Business Console Active Opera	tors	0	0	10	10	Unrestricted	No		
	Multi-device Users		0	100	0	100	Unrestricted	Yes		
	Multi-device Suites	-	0	0	0	0	0	No		

Figure 22 – Software License

#### Multiline IP Set Configuration

On the MiVoice Business, a SIP device can be programmed either in the User Configuration form or the Multiline IP Set Configuration form and are programmed as a "Generic SIP Phone".

The User PIN is the SIP authentication password and the Number is the Directory Number (DN is a telephone number). All other field names should be programmed according to the site requirements or left at default.

Mitel   MiVoic	e Business		Node Alarm Status: Clear 2021-Jan-08 07:01:16 🗖 ? 🗐 🛈	Ŀ
MN69 ģ≣	User and Services Configuration on MN69	Search DN 🗸	Show form on Exceeded Max Nodes v	Go 🕇
Licenses	Add 🔻		Print Import Export Data R	tefresh
LAN/WAN Configuration Voice Network	User and Services Configuration Search By Number		Save Changes Cance	el
System Properties Hardware	1525	User Profile Service Profile Device Details Service	Details Access and Authentication Phone Applications Keys Copy Keys Clear All Keys Cle	ear Key
Trunks	Search Results (1 match)	Button Number Label Line Type URL	Button Directory Number Ring Type MiXML Application Feature Phone Application Feature F	Float
Users and Devices	Isoto SIP Phone	> 1 Multicall	1525 Ring Not Assigned N	No
User and Services Configuration 🧬	Full Service	> 2 Multicall	1525 Ring Not Assigned N	No
Attendants	🛓 AC 🔍	> 3 Not Assigned	Not Assigned	No
ACD	voicemail	> 4 Not Assigned	Not Assigned	No
Crown Programming		> 5 Not Assigned	Not Assigned	No
Group Programming		> 6 Not Assigned	Not Assigned N	No
Telephone Directory Management		> 7 Not Assigned	Not Assigned N	No
Advanced Configuration		8 Not Assigned	Not Assigned	No
Templates		9     Not Assigned	Not Assigned	No
Integrated Directory Services		10 Not Assigned	Not Assigned	NO
Voice Mail		12 Not Assigned	Not Assigned P	NO
Call Routing		> 13 Not Assigned	Not Assigned	No
Music On Hold		> 14 Not Assigned	Not Assigned	No
Emorgonov Convises Management		> 15 Not Assigned	Not Assigned	No
Energency Services Management		> 16 Not Assigned	Not Assigned	No
Property Management		> 17 Not Assigned	Not Assigned	No
Maintenance and Diagnostics		> 18 Not Assigned	Not Assigned	No
		> 19 Not Assigned	Not Assigned	No
		> 20 Not Assigned	Not Assigned	No

Figure 23 – Create SIP Extension

#### Class of Service Assignment

The Class of Service Options form is used to create or edit the Class of Service and specify its options. Classes of Service, identified by Class of Service numbers, are referenced by the Station Attributes form for the SIP device.

Many different options may be required for your site deployment, but the options below are required to be changed from the default for a Generic SIP Device to work with the 3300 ICP.

🕅 Mitel 🕴 MiVoi	ce Business	Node Alarm Status: Clear 2021-Jan-08 07:01:16	] ? 🗐 (	0 F
MN69	Class of Service Options on MN69 Search DN V	Show	form on Exceeded Max Nod	ies 🗸 🚱 🕈
Licenses	Change Copy	Print	mport Export I	Data Refresh
LAN/WAN Configuration	Page 4 of 11 > Go to Class Of Service ! V Value 40 Go			
Voice Network System Properties	Class of Service Options			
System Settings	4 <sup>2</sup> 36			
System Feature Settings	🧈 37			
Shared System Options	al and a second			
Class of Service Options 🥔	ar 39			
SIP Device Capabilities 🖨	af 40	AC Mediant		
Class of Restriction Groups 🇬	General Advanced			
System Access Points 🧬				
Feature Access Codes 🧬	Class Of Service Number		40	
Independent Account Codes 🎺	Comment		AC Mediant	
Default Account Codes 🧬	ACD			
System Account Codes 🥔	ACD Agent Behavior on No Answer		Logout	
System Speed Calls 🧬	ACD Agent No Answer Timer		15	
Tenants	ACD Make Busy on Login		No	
SMDR Options 🥔	ACD Silent Monitor Accept		No	
Traffic Report Options	ACD Silent Monitor Accept Monitoring Non-Prime Lines		No	
Inward Dialing Modification	ACD Silent Monitor Allowed		No	
Outward Dialing Modification	ACD Silent Monitor Notification		No	200
Outward Draning Modification	Follow 2nd Alternate Reroute for Recall to Busy ACD Agent		No	E
System IP Ports 🛹	* Work Timer		0	

Genera	al Advanced	
	Off-Hook Voice Announce Allowed	No
	Handsfree AnswerBack Allowed	No
Bus	sy Override	
	Busy Override Security	No
	Disable Executive Busy Override Tone	No
	Executive Busy Override	No
Call	I Control Timer	
	Busy Tone Timer	30
	Dialing Conflict Timer	3
	First Digit Timer	15
	Inter Digit Timer	10
	Lockout Timer	45
Call	Duration	
	Call Duration	10
	Call Duration Forced Cleardown Timer	0
	Enable Call Duration Limit on External Calls	No
	Enable Call Duration Limit on Internal Calls	No
Call	I Forwarding/Rerouting	
	Call Forward - Delay	0
	Call Forward No Answer Timer	15
	Call Forward Override	No
Genera	Advanced	
	Call Forwarding (External Destination)	No
	Call Forwarding (Internal Destination)	Yes
	Call Forwarding Accept	Yes
	Call Reroute after CFFM to Busy Destination	No
	Call Forwarding Reminder Ring (CFFM and CFIAH only)	No
	Disable Call Reroute Chaining On Diversion	No
	Follow Reroute on Disabled Forwarding	No
	Group Call Forward Follow Me Accept	No
	Group Call Forward Follow Me Allow	No
	Third Party Call Forward Follow Me Accept	No
	Third Party Call Forward Follow Me Allow	No
	Use Held Party Device for Call Re-routing	Yes

Genera	Advanced	
Call	Hold	-
	Call Hold	Yes
	Call Hold - Retrieve with Hold Key	No
	Call Hold Remote Retrieve	Yes
	Call Hold Timer	30
	Local Music On Hold source	No
	Music on Hold on Transfer	No
	Use Called Party Call Hold Timer	No
Call	Park	
	Call Park Timer	180
	Call Park-Allowed To Park	Yes
Call	Pickup	
_	Allow Directed Call Pickup Of Attendant Call	No
	Call Pickup Dialed Accept	Yes
	Call Pickup Directed Accept	Yes
	Call Pickup Display	No
Call	Privacy	
	Call Privacy	No
	Calling Party Name Substitution	No
	Name Suppression on outgoing Trunk Call	No
	Privacy Released	No

Genera	al Advanced	
	Public Network Identity Provided	No
Cal	Waiting	
	Call Waiting Swap	No
	ONS CLASS/CLIP: Visual Call Waiting	Yes
Car	npon	
	Auto Campon Timer	
	Campon Recall Timer	10
Dire	ect Voice Call	
	Direct Voice Call - Accept	No
	Direct Voice Call - Allow	No
	Direct Voice Call - Maximize Volume	No
Dis	play	
	After Answer Display Time	
	Calling Name Display - Internal - ONS	Yes
	Calling Number Display - Internal - ONS	Yes
	Display ANI/DNIS/ISDN Calling/Called Number	No
	Display ANI/ISDN Calling Number Only	No
	Display Caller ID on multicall/keylines	No
	Display Caller ID On Multicall/Keylines Timer	5
	Display Caller ID On Single Line Displays For Forwarded Calls	No
	Display Dialed Digits during Outgoing Calls	No

General	Advanced	
	Display DNISICalled Number Before Digit Modification	No
	Display DNIS on Key Label	No
	Display Held Call ID on Transfer	No
	Display Transfer Destination on Recall	No
	Hot Desk External User - Display Internal Calling ID	No
	Maintain Ringing Party During Recall	No
	Non-Prime Public Network Identity	No
	Originator's Display Update in Call Forwarding/Rerouting	No
	Prefer Call Forwarding/Rerouting Information	No
	Prefer Name for Call Information	No
	Suppress Delivery of Caller ID Display between Sets	No
	Suppress Delivery of Caller ID Display between Sets - Override	No
	Suppress Display Of Account Code Numbers	No
	Suppress Redial Display	No
Fax		
	Campon Tone Security	Yes
	External Trunk Standard Ringback	No
	Fax Capable	Yes
	Return Disconnect Tone When Far End Party Clears	No
HCI		
	HCI/CTI/TAPI Call Control Allowed	Yes

Genera	Advanced		
	HCI/CTI/TAPI Monitor Allowed	Yes	
Hot	Desk		
Green BLF Lamp for Logged in Hotdesk User			
	Hot Desk Auto Logout Timer	0	
	Hot Desk External User - Allow DTMF Dialing	Yes	
	Hot Desk External User - Allow Mid-Call Features	Yes	
	Hot Desk External User - Answer Confirmation	Yes	
	Hot Desk External User - Dial Tone on Call Complete	Yes	
	Hot Desk External User - Permanent Login	No	
	Hot Desk External User - Remote MWI Enable Feature Access Code		
	Hot Desk External User - Remote MWI Disable Feature Access Code		
	Hot Desk Login Accept	Yes	
	Hot Desk Remote Logout Enabled	No	
Mis	cellaneous		
	Backlighting - Enabled	Yes	
	Clear All Features Remote	No	
	Enable Device Configuration	0	
	Enbloc Dialing - Enabled	No	
	Force Device Busy If Any Line in Use	No	
	Handset Volume Adjustment Saved	No	
	Headset Switch Mute	No	

Genera	al Advanced	
	Headset Play In-Band Ring Burst	No
	Integrated DECT High Power - Enabled	Yes
	Integrated DECT Wideband - Enabled	Yes
	Multi-Color LED Support - Disable	No
	Phone Lock	No
	Reseize Timer	180
	Timed Reminder Allowed	Yes
	User Inactivity Timer	0
Pag	ing	
	Group Page Accept	No
	Group Page Allow	No
	Loudspeaker Pager Equivalent Zone Override Security	No
	Loudspeaker Pager Override	Yes
	Pager Access All Zones	Yes
	Pager Access Individual Zones	No
PC	Port	
	PC Port On IP Device - Disable	No
RAI		
	Answer Plus Delay To Message Timer	20
	Answer Plus Expected Off-hook Timer	30
	Answer Plus Message Length Timer	10

Genera	1 Advanced	
	Answer Plus System Reroute Timer	0
	Recorded Announcement Device	No
	Recorded Announcement Device - Advanced	No
Ring	ging	
	Allow Recall after Transfer	No
	Delay Ring Timer	10
	No Answer Recall Timer	17
	Ringing Line Select	No
	Ringing Timer	180
SME	DR	
	SMDR External	No
	SMDR Internal	No
Trun	۱K	
	ANI/DNIS/ISDN Number Delivery Trunk	No
	DASS II OLI/TLI Provided	No
	Public Network Access via DPNSS	Yes
	Public Network To Public Network Connection Allowed	Yes
	Public Trunk	Yes
	R2 Call Progress Tone	No
	Suppress Simulated CCM after ISDN Progress	No
	Trunk Calling Party Identification	Yes

Tru	ink	
	ANI/DNIS/ISDN Number Delivery Trunk	No
	DASS II OLI/TLI Provided	No
	Public Network Access via DPNSS	Yes
	Public Network To Public Network Connection Allowed	Yes
	Public Trunk	Yes
	R2 Call Progress Tone	No
	Suppress Simulated CCM after ISDN Progress	No
	Trunk Calling Party Identification	Yes
	Trunk Flash Allowed	No
	Two B-Channel Transfer Allowed	No
Voi	ce Mail	
	COV/ONS/E&M Voice Mail Port	No
	ONS VMail-Delay Dial Tone Timer	5

Genera	Advanced						
Acc							
Acc	Anount Code Leasth	12					
	Account one Length	12					
	Account Code Verified	No					
	Forced Non-Verified Account Code	No					
	Forced Verified Account Code	No					
	Non Verified Account Code	Yes					
Atte	ndant						
	Attendant Busy Out Timer	10					
	SC1000 Attendant Basic Function Key	No					
Call	Screening						
	BLF Screening Allow	No					
	BLF Screening Accept	No					
Con	ference						
	Conference Call	Yes					
	Disable Conference Join Tone	No					
DNE							
	Do Not Disturb	Yes					
	Do Not Disturb - Access to Remote Phones	Yes					
	Do Not Disturb Permanent	No					

Genera	Seneral Advanced					
Em	Emergency					
	Emergency Call - Audio Level for Set	Ringer				
	Emergency Call Notification - Audio	No				
	Emergency Call Notification - Visual	No				
Gro	up Presence					
	Group Presence Control	No				
	Group Presence Third Party Control	No				
Hot	el la					
	Display VIP	No				
	Hotel Room Monitor Setup Allowed	No				
	Hotel Room Monitoring Allowed	No				
	Hotel/Motel Room Personal Wakeup Call Allowed	No				
	Hotel/Motel Room Remote Wakeup Call Allowed	No				
Mes	isage Waiting					
	Message Walting	Yes				
	Message Waiting - Disable Ringing Lamp Notification	No				
	Message Waiting Audible Tone Notification	No				
	Message Waiting Deactivate On Off-Hook	Yes				
	Message Waiting Inquire	Yes				
	Message Waiting Ringing Start Time Hour					
	Message Waiting Ringing Start Time Minute					

Genera	Advanced	
	Message Walting Ringing Stop Time Hour	
	Message Waiting Ringing Stop Time Minute	-
	Multiline Set Voice Mail Callback Message Erasure Allowed	No
	ONS CLASS/CLIP: Message Waiting Activate/Deactivate	No
Mis	cellaneous	-
	Auto Answer Allowed	Yes
	Auto Answer Disconnect Tone - Enable	Yes
	Auto Release on Key Select	No
	Brokers Call	No
	Called Party Features Override	No
	Check COR after PSTN Dial Tone	No
	Dialled Night Service	Yes
	Disable Send Message	No
	Flexible Answer Point	No
	Individual Trunk Access	Yes
	Key A	
	Кеу В	
	Key C	-
	Key D	-
	Multiline Set Loop Test	No
	Multiline Set Message Center Remote Read Allowed	No

Genera	Advanced	
	Multiline Set Music	No
	Multiline Set On-hook Dialing	Yes
	Multiline Set Phonebook Allowed	Yes
	Non DID Extension	No
	ONS CLASS/CLIP: Set	No
	ONS/OPS Internal Ring Cadence for External Callers	No
	Override Interconnect Restriction on Transfer	No
	Recall If Transferred to Original Call Destination	No
	Redial Facilities	Yes
	Use Default Billable Number For Trunk Calls	No
	Voice Dial Preferred	No
	Voice Mail Softkey	No
Pho	nebook	
	Phonebook Lookup - Default to User Location	No
	Phonebook Lookup - Display User Location	No
Rec	ord A Call	
	Record-A-Call - Save Recording on Hang-up	No
	Record-A-Call - Start Automatic Incoming Call Recording	No
	Record-A-Call - Start Automatic Outgoing External Call Recording	No
	Record-A-Call Active	No

# Figure 24 – Class of Service Options

#### SIP Device Capabilities

This form provides configuration options that can be applied to various types of SIP devices. The association between the SIP device and the form is like how the Class of Service options work. The SIP Device Capabilities number provides a SIP profile that can be applied to SIP devices to allow for alternate capabilities as recommended through the Mitel interop process.

In the SIP Device Capabilities form, program a SIP Device Capabilities Number for the AudioCodes Mediant 1000 Gateway device. Ensure that "Replace System based with Device based In-Call Features" is set to '**Yes**'.

▶ Mitel   MiVoice Business SDS Distribution Error Status: Warning □ ?	≣ ① E•
MN69 SiP Device Capabilities on MN69 Search DN V Show form on Exceed	ed Max Nodes 🗸 🕒 👇
Change Copy Print Exp	ort Data Refresh
Licenses	
Volce Network 💕 39	
System Properties AC Mediant	
System Settings	
System Feature Settings SDP Options Signaling and Header Manipulation Distinctive Ring Tones Timers Key Press Event Called Party Inward Dialing Modification Record Information Advanced	
System Options SIP Device Capabilities Number 40	
Shared System Uptons of Comment Comment AC Mediant	
SIP Down Capabilities and Call Routing and Administration Options	
Class of Restriction Groups 🛷 Replace System based with Device based In-Call Features Yes	1
System Access Points 🍻 Allow MWI Notifications without Subscription No	-
Feature Access Codes 🐡 Enable Digit Collection In Busy Or Alerting State No	
Independent Account Codes 💣 TLS Only No	
Default Account Codes 🧬	
Basic SDP Options Signaling and Header Manipulation Distinctive Ring Tones Timers Key Press Event Called Party Inward Dialing Modification Record Information Advance	ed
Allow Device To Use Multiple Active M-Lines	Yes
Allo vising UPDALE For Early Media Kenegotiation	NO
Are only bevice	Tes
Enable mile in uprically SUP	No
Force sensing SUF in initial invite message	Tes
ignore sur Answers in Florisional Responses	NU
I mit to one Offer/Answer per INVITE	N0
Prevent Codec Selection on Answer	No
Prevent SDP Renegotiation If Peer Initiated Hold	No
Prevent the Use of IP Address 0.0.0.0 in SDP Messages	Yes
Renegotiate SDP To Enforce Symmetric Codec	No
Repeat SDP Answer If Duplicate Offer Is Received	No
Send Answer only after renegotiation is complete	No
Support CTI Hold/Retrieve	No
Suppress Use of SDP Inactive Media Streams	Yes

Basic	SDP Options	Signaling and Header Manipulation	Distinctive Ring Tones	Timers	Key Press Event	Called Party Inward Dialing Modification	Record Information	Advanced
AI	low Display Up	date					Yes	
	low EQDN for R	esiliency					No	
Di	sable Reliable F	Provisional Responses					No	
	sable lise of lis	er-Agent and Server Headers					No	
5		on Call Active On Mid Call Feature					No	
							No	
11	ILS use sips: :	scheme					N0	1700 07145
M	ode for Out-of-B	and DTMF					RFC	4733 DTMF
м	ultilingual Name	e Display					No	
0	verride Auto-An	swer Headers					No	
0	erride Auto-An	swer Headers With						
Q.	850 Reason Hea	aders					No	
R	move Anonymo	ous User					No	
R	quire Reliable F	Provisional Responses on Outgoing (	Calls				Yes	
Su	ppress Redirec	tion Headers					No	
Us	e P-Asserted Id	dentity Header					Yes	
Us	e P-Call-Leg-ID	Header					No	
U	e user=phone						No	

Basic	SDP Options	Signaling and Header Manipulation	Distinctive Ring Tones	Timers	Key Press Event	Called Party Inward Dialing Modification	Record Information	Advanced			
Ena	ble Distinctive	Pinging		No							
Ena	bie Distilictive	Kinging									
Inte	rnal Ring			<http: www.notused.com="">;info=alert-internal</http:>							
Exte	ernal Ring			<http: www.notused.com="">;info=alert-external</http:>							
Call	back Ring			<http: td="" wv<=""><th>ww.notused.com&gt;;in;</th><td>fo=alert-community1</td><td></td><td></td></http:>	ww.notused.com>;in;	fo=alert-community1					

Basic	SDP Options	Signaling and Header Manipulation	Distinctive Ring Tones	Timers	Key Press Event	Called Party Inward Dialing Modification	Record Information	Advanced
Re	gistration Perio	d Minimum					300	
Se	ssion Timer						1800	
Se	ssion Timer: Lo	cal as Refresher					No	
Su	bscription Perio	d					3600	
Su	bscription Perio	d Minimum					300	
Su	bscription Perio	d Refresh (%)					80	
Inv	ite Ringing Res	ponse Timer					0	

Basic	SDP Options	Signaling and Header Manipulatio	n Distinctive Ring Ton	es Timers	Key Press Ev	Called Party Inward Dialing Mo	dification Record Ir	nformation	Advanced		
Allo	w Out Subscri	iptions for Remote Digit Monitoring	3								No
Force Out Subscriptions for Remote Digit Monitoring											No
Basic	SDP Options	Signaling and Header Manipulation	Distinctive Ring Tones	Fimers Ke	y Press Event	Called Party Inward Dialing Modification	Record Information	Advanced			

					Update
Index	Digits to Match	Digit Length Operator	Digit Length	Number of Digits to Absorb	Digits to be Inserted

Basic	SDP Options	Signaling and Header Manipulation	Distinctive Ring Tones	Timers	Key Press Event	Called Party Inward Dialing Modification	Record Information	Advanced
Cre	ator							
Dat	e Created							
Cre	ated with Versio	on						
SIP	Device							
Ver	dor Notes							
				_				
Basic	SDP Options	Signaling and Header Manipulation	Distinctive Ring Tones	Timers	Key Press Event	Called Party Inward Dialing Modification	Record Information	Advanced
Dia	l Plan							

Figure 25 – SIP Device Capabilities

#### Station Attributes

Use the Station Attributes form to assign the previously configured Class of Service and SIP Device Capability number to each of the AudioCodes Mediant 1000 Gateway in the MiVoice Business. This form utilizes Range Programming.

Select the AudioCodes Mediant 1000 Gateway device number then select Change. Enter the previously configured SIP Device Capability number (**40**) and Class of Service for Day, Night 1 & Night 2 (**40**). See an example in **Figure 26** below.

Mitel   MiVoic	e Busin	ess					N	ode Alarm Status: Clear	2021-Jan-08 07:01:1	• 🖸	?		Ð
MN69 2	Station Attr	butes on MN6	9		Search DN	~				Show fo	m on Exceeded	Max Node	s <b>&gt;</b> Go
Licenses	Change									Print Im	port Export		ata Refresh
LAN/WAN Configuration	<b>Page</b>	2 of 6 >	Go to	~	Value		io						
Voice Network System Properties	🥔 Statio	on Attribute	3										
Hardware Trunks	Numbe	r Intercept Number	Class of Service - Day	Class of Service - Night1	Class of Service - Night2	Class of Restriction - Day	Class of Restriction - Night1	Class of Restriction - Night2	Call Coverage Service Number	Default Acct. Code	Zone Assignment Method	Zone ID	SIP Device Capabilities
Users and Devices	1502	1	15	15	15	1	1	1	1	1	Default	1	1
User and Services Configuration 🧬	1503	1	15	15	15	1	1	1	1	1	Default	1	1
Attendants	1505	1	15	15	15	1	1	1	1	1	Default	1	15
ACD	1509	1	15	15	15	1	1	1	1	1	Default	1	1
Group Programming	🧈 1510	1	15	15	15	1	1	1	1	1	Default	1	30
Telephone Directory Management	1511	1	30	30	30	1	1	1	1	1	Default	1	30
Advanced Configuration	1512	1	30	30	30	1	1	1	1	1	Default	1	30
Multiline Set Keys 💒	🧈 1519	1	40	40	40	1	1	1	1	1	Default	1	1
Multiline Appearance Groups	1520	1	1	1	1	1	1	1	1	1	Default	1	1
User and Device Attributes	1521	1	1	1	1	1	1	Ť.	1	1	Default	1	1
Station Attributes 🥔	1522	1	1	1	1	1	1	1	1	1	Default	1	1
Dhene Applications Lindete	🧈 1525	1	40	40	40	1	1	1	1	1	Default	1	40
IR Telephones	1526	1	40	40	40	1	1	1	1	1	Default	1	40
Personal Sneed Calls	1900	1	1	1	1	1	1	1	1	1	Default	1	1
Personal Speed Call Allocation	1910	1	1	1	1	1	1	1	1	1	Default	1	1
Call Forwarding Profile 🞺 🖕													

Figure 26 – Station Attributes

# AudioCodes Mediant 1000 Gateway Configuration Notes

#### AudioCodes Setup

Basic configuration notes for configuring the AudioCodes Mediant 1000 Gateway with MiVoice Business.

All AudioCodes Mediant 1000 Gateway configuration can be done via web browser access to the AudioCodes Mediant 1000 Gateway IP address.

Note: The default IP address is 192.168.0.2 and default login credentials are Admin/Admin. You must configure Mediant 1000 IP address as per your network configuration.

#### Figure 27 – Web Login

#### AudioCodes Home Screen

The home screen displays all the AudioCodes Mediant 1000 Gateway general information, GW and SBC.

Note: Prior to the interop the AudioCodes Mediant 1000 Gateway was upgraded to the latest GA load (v.7.20A.258.271).

	: TROUBLESHOOT		Save	Reset	Actions -	4	Admin <del>•</del>
Mediant 1000 IP NETWORK SIGNALING & MEDIA	ADMINISTRATION				Q Entil	ty, paramete	r, value
🔶 🎯 SRD All 💌							
CODE COGY VIEW CORE ENTITIES SDD (1) SIP Interfaces (1) Media Realms (1) Proxy Sets (1) IF Groups (1) CODERS & PROFILES GATEWAY SIP DEFINITIONS MESSAGE MANIPULATION MESSAGE MANIPULATION MEDIA NTRUSION DETECTION	PSTN *	No SSP Interfaces + Classification > Number Manpulation > Rouring > SI SSIC Settings > No SSP Interfaces +	Add IP Group	Add MA R0	ola Realms +		/

#### Figure 28 – Home Screen

40

#### **Network Settings**

Select: Setup > IP Network > IP Interfaces in the left pane. Note: You must then press the APPLY and SAVE button for any changes to take effect.

<b>CC</b> audiocodes	SETUP MONITOR TROUBLESH	001			Save Reset	Actions - 🦨 Admin -
Mediant 1000 IP NETWORK	SIGNALING & MEDIA ADMINISTRATION					D Entity, parameter, value
📀 🎯 SRD All 👻	IP Interfaces <b>[Voice]</b>					- ×
A NETWORK VIEW	GENERAL			IP ADDRESS		
CORE ENTITIES	Index	0		Interface Mode	IPv4 Manual	~
IP Interfaces (1) Ethernet Devices (1)	Name	Voice		IP Address	<ul> <li>192.168.10.50</li> </ul>	
Ethernet Groups (3)	Application Type	OAMP + Media + Control	~	Prefix Length	• 24	
Physical Ports (3)	Ethernet Device	• #0 [vian 1]	✓ View	Default Gateway	<ul> <li>192.168.10.1</li> </ul>	
NAT Translation (0)						
SECURITY	DNS					
> QUALITY	Primary DNS	e 192.168.10.111				
> DNS	Secondary DNS					
WEB SERVICES						
HTTP PROXY						
RADIUS & LDAP						
> ADVANCED	Changes to the network interface will st	op all services running on the interface, in particular, o	onnectivity with the device's man	agement interface and current calls		
			Cancel	APPLY		
	Seconda	ry DNS •				
	IP Interface S	tatus table >>				

Figure 29 – Network Settings

# **Coder Groups**

Select: Setup > Signaling & Media > Coders and Profiles > Coder Groups. Note: Configure in order or preference from most preferred codec to the least.

	TROUBLESHOOT		Save Reset Actions - 🛃 Admin -
Mediant 1000 IP NETWORK SIGNALING & MEDIA	ADMINISTRATION		D Entity, parameter, value
😧 🕣 SRD All 🔍			
CORE ENTITIES	Coder Groups	sus Name 0: AudioCodersGroups 0 V Delete Group	
CODERS & PROFILES			
IP Profiles (1)	Coder Name Packetiz	tation Time Rate Payload Type Silence Suppression	Coder Specific
Tel Profiles (0)	G.711A-law 20	V 64 V 8 Disabled V	
Coder Settings	G.729 V 20	v 8 v 18 Disabled v	
Court choips	· · · · · ·	v v v	
GATEWAY	×		
SIP DEFINITIONS	· ·	v v v	
	· ·	· · · · · · · ·	
P MESSAGE MANIPULATION	×		
MEDIA			
7 IN ROSION DETECTION			
		Cancel APPLY	

Figure 30 – Coder Groups

# **Media Settings**

Select: Setup > Signaling & Media > Media > Voice Settings in the left-hand pane.

					4	
Mediant 1000 IP NETWORK SIGNALING & MED	ADMINISTRATION			₽ Entil	ty, paramete	er, value
📀 🕣 SRD All 👻						
	Voice Settings					
F CORE ENTITIES	GENERAL					
CODERS & PROFILES	Echo Canceller	Enable 🗸				
▶ GATEWAY	Voice Volume (-32 to 31 dB)	0				
▶ SIP DEFINITIONS	Input Gain (-32 to 31 dB)	0				
MESSAGE MANIPULATION	DTMF Transport Type	RFC 2833 Relay DTMF 🗸				
MEDIA	DTMF Volume (-31 to 0 dB)	-11				
Media Security	NTE Max Duration	-1				
RTP/RTCP Settings	DTMF Generation Twist	0 5				
Fax/Modem/CID Settings	CAS Transport Type	CASEventsOnly 🗸				
Media Settings						
Port Start Signalling						
Quality of Experience						
INTRUSION DETECTION						
3						
		Cancel APPLY				

Figure 31 – Media Settings

#### **DTMF Settings**

Select: Setup > Signaling & Media > Gateway > DTMF and Supplementary > DTMF & Dialing in the left pane.

	IONITOR TROUBLESHOOT			Save Reset	Actions -	Ļ	Admin <del>v</del>		
Mediant 1000 IP NETWORK SIGNALING & MEDI	ADMINISTRATION				,Ω En	tity, paramete	er, value		
😧 🐨 SRD All 👻									
C TOPOLOGY VIEW	DTMF & Dialing								
CORE ENTITIES	GENERAL			DIGIT PATTERNS					
CODERS & PROFILES	Max Digits In Phone Num	30		Forward on Busy Digit Pattern (Internal)					
▲ GATEWAY	Inter Digit Timeout for Overlap Dialing [sec]	4		Forward on No Answer Digit Pattern (Internal)					
Trunks & Groups Routing	Declare RFC 2833 in SDP	Yes	~	- Forward on Do Not Disturb Digit Pattern (Internal)			-		
Manipulation	1st Tx DTMF Option	<ul> <li>RFC 2833</li> </ul>	~	Forward on No Reason Digit Pattern (Internal)					
■ DTMF & Supplementary	2nd Tx DTMF Option		~	Forward on Busy Digit Pattern (External)					
Char Conversion (0)	RFC 2833 Payload Type	101		Forward on No Answer Digit Pattern (External)					
Supplementary Services Settings	Default Destination Number	1000		Forward on Do Not Disturb Digit Pattern (External)					
Supplementary Services (0) Analog Gateway				Forward on No Reason Digit Pattern (External)					
Digital Gateway	ADVANCED			Internal Call Digit Pattern					
Gateway General Settings Gateway Advanced Settings	Hook-Elsch Ontion	Not Supported	×	External Call Digit Pattern					
TDM Bus Settings	Digit Manning Rules	Not Supported		Disconnect Call Digit Pattern					
SIP DEFINITIONS	Dial Plan Index	-1		Digit To Ignore Digit Pattern					
MESSAGE MANIPULATION	Dial Tone Duration [sec]	16							
MEDIA	Hotline Dial Tone Duration [sec]	16							
INTRUSION DETECTION	Enable Special Digits	Disable	~						
	Min Routing Overlap Digits	1							
	ISDN Overlap IP-to-Tel Dialing	Disable	~						
			Cancel	APPLY					

Figure 32 – DTMF Settings

# **DTMF Supplementary Services Settings**

Select: Setup > Signaling & Media > Gateway > DTMF and Supplementary > Supplementary Services Settings in the left pane.

	r troubleshoot				Save Reset	Actions <del>*</del>	Admin •
Mediant 1000 IP NETWORK SIGNALING & MEDIA	ADMINISTRATION					🔎 Entity,	parameter, value
😧 🕣 SRD Ali 🗸							
TOPOLOGY VIEW CORE ENTITIES	Supplementary Services Settings			TRANSFER			
CODERS & PROFILES  CateWar  Trunks & Groups Trunks & Groups Routing Manipulation Trunk & Dating Diffile & Dating Char Conversion (0)  Supplementary Services (0) Analog Cateway Difful dateway Degrad Externed Cateway Degrad Externed Cateway Degrad Externed Cateway Degrad Externed Degrad Deg	Enable Caller ID Answer Supervision Ruan Keys Sequence Style Rash Keys Sequence Timeout Enable NRT Subscription NRT Subscribe Reny Time Generate Meering Tomas AorC Support Beminder Ring	Enable     No     Flash nook     2000 Disable     Table Disable Enable Enable	> > > > > > > > > > > > > > > > > > >	Enable Transfer Transfer Prefix Blind Transfer MESSAGE WAITING INDICATOR Enable MWI Subscribe to MWI MWI Server IP Address MMI Server IP Address	Enable • Enable • Yes • 192.16	8.10.69	>
Gateway General Settings Gateway Advanced Settings TDM Bus Settings	Line Transfer Mode	None	~	MWI Subscribe Retry Time	120		
SIP DEFINITIONS     MESSAGE MANIPULATION	CALL HOLD Enable Hold	Enable	~	MWI Display MWI Server Transport Type	Enable     UDP		~
▶ MEDIA	Enable Hold to ISDN	Disable	~	Stutter Tone Duration	2000		
) INTRUSION DETECTION	Hold Format Held Timeout Call Hold Reminder Ring Timeout Maximum simultaneous streaming calls CALL WAITING	0.00.0 -1 0	×	Subscription Mode AS Subscribe (P Group ID MWI Source Number Voice Mail Interface MWI Off Digt Pattern MWI On Digt Pattern	Per En	dpoint	× ×
			Cancel	APPLY			

Figure 33 – DTMF Supplementary Service Settings

# **SIP Definitions General Settings**

Select: Setup > Signaling & Media > SIP Definitions > SIP Definitions General Settings in the left-hand pane.

	DR TROUBLESHOOT				Save	Reset	Actions •	4	Admin <del>-</del>
Mediant 1000 IP NETWORK SIGNALING & MEDIA	ADMINISTRATION						₽ Ent		ter, value
😧 🎯 SRD All 👻									
	SIP Definitions General Settings								
	GENERAL			GATEWAY SESSION EXPIRES					
GATEWAY	Send Reject (503) upon Overload	Enable	۲	Session-Expires Time		<b>a</b> 1800			
	Retry-After Time	0		Minimum Session-Expires		<ul> <li>1800</li> </ul>			
A SIP DEFINITIONS	Fake Retry After	0		Session Expires Method		re-INV	ITE		~
Accounts (0) SIP Definitions General Settings	Remote Management by SIP NOTIFY	Disable	*	Session Expires Disconnect Time		32			
Message Structure	X-Channel Header	Disable	*						
Transport Settings Proxy & Registration				DISCONNECT SUPERVISION					
Priority and Emergency	GATEWAY SETTINGS			Broken Connection Mode		Discor	nect		~
Call Setup Rules (0)	PRACK Mode	Supported	*	Broken Connection Timeout [100 msec]		100			
Dial Plan (0)	Early 183	Disable	~						_
Push Notification Servers (0)	183 Message Behavior	Progress	~	MICROSOFT PRESENCE					
MESSAGE MANIPULATION	3xx Behavior	Forward	~						
▶ MEDIA	Call Transfer using re-INVITEs	Disable	~	Presence Publish IP Group ID		-1			
INTRUSION DETECTION	First Call Ringback Tone ID	-1		Microsoft Presence Status		Disabl	0		~
	Delayed Offer	Disable	~						
	Source Header For Called Number	use RequestURI header	~						
	Verify Received VIA	Disable	~						
	Reject Cancel after Connect	Disable	*						
			Cancel	APPLY					

Figure 34 – General Settings

# Trunk Configuration (FXO)

# **Proxy & Registration**

Select: Setup > Signaling & Media > SIP Definitions > Proxy & Registration in the left pane.

	BLESHOOT				Save Reset	Actions - 🧖 Admin
Mediant 1000 IP NETWORK SIGNALING & MEDIA ADMINISTRA	ITION					D Entity, parameter, value
😧 💿 SRD All 👻						
C TOPOLOGY VIEW	Proxy & Registration					
CORE ENTITIES	GENERAL			GATEWAY PROXY		
CODERS & PROFILES		<b>1</b>				
GATEWAY	Redundancy Mode	Parking	~	Use Default Proxy	Use Proxy	~
▲ SIP DEFINITIONS	Proxy IP List Kerresh Time	60		Proxy Name		
Accounts (0)	Proxy Drs Query Type	Arkecord	Ŷ	Prefer Routing Table	No	~
SIP Definitions General Settings	Number of Kix before Hocswap	3		Use Routing Table for Host Names and Profiles	Disable	~
Transport Settings	Use Proxy in as Prost	Enable	× /	Always Use Proxy	Disable	~
Proxy & Registration	Add Emers Authorization Hondor	Enable	• •	Enable Fallback to Routing Table	Disable	~
Call Setup Rules (0)	Gatevini Name	Usaue				
Least Cost Routing	Gateway Name	Ma		AUTHENTICATION		
Dial Plan (0) Push Notification Servers (0)	Challenge Cashing Maria	Nose	÷	Lines Name		
MESSAGE MANIPULATION	Challenge Caching Mode	None	v	Oser Name		
▶ MEDIA	DECISTRATION			Password	Defects Courses	
	REGISTRATION			chorce	Delaut_Choice	
P IN ROSION DETECTION	Registration Time	180		CATEMAN ALTHENTICATION		
	Re-registration Timing [%]	50		GRIENATAOTHENTICATION		
	Registration Retry Time	30		Authentication Mode	Per FXS	~
	Max Registration Backoff Time [sec]	0				
	Registration Time Threshold	0		GATEWAY REGISTRATION		
	Re-register On INVITE Failure	Enable	~	Enable Registration	Enable	~
	ReRegister On Connection Failure	Enable	~	Registrar Name		
	Gateway Registration Name			Registrar IP Address	• 192.168.10.69	
	GRUU	Disable	~	Registrar Transport Type	• UDP	~
	Max Generated Register Rate	30		Set Out-Of-Service On Registration Failure	Disable	~
			Cancel	APPLY		(

Figure 35 – Proxy & Registration

# **Trunk Groups**

Select: Setup > Signaling & Media > Gateway > Trunks & Groups > Trunk Groups > Seclect Module to Module 3 FXS from drop down > Provide Channels (Ex: 1) > Apply.





# **Automatic Dialing**

Gateway > Analog Gateway > Automatic Dialing > Port 1 FXO > Destination Phone Number to MiVB internal extension number (Ex:4000) > Submit.

							_	_
								🔔 Admi
Mediant 1000 IP NETWORK SIGNALING & MEDIA ADMINIS	TRATION						Q Enth	y, parameter, value
😧 💿 SRD All 👻								
	Automatic Dialing (9)							
C TOPOLOGY VIEW	Automatic Dialing (o)							
CORE ENTITIES	Ede		and a state	-				0
CODERS & PROFILES			in in page 1 of 1 in th	snow 10 V records per page				~
· · · · · · · · · · · · · · · · · · ·	INDEX 1	MODULE	PORT	PORT TYPE	AUTO DIAL STATUS	0	ESTINATION PHONE NU	JMBER
▲ GATEWAY	•	2	1	R(O	enable	4(	/00	
<ul> <li>Trunks &amp; Groups</li> </ul>	1	2	2	PXD	enable			
Trunk Settings	2	2	3	PKO	enable			
Trunk Groups	3	2	4	FXD	enable			
Trunk Group Settings (0)	4	3	1	RIS	enable			
CAS State Machine	5	3	2	MS Pro	enable			
A Routing	-	3	5	P/G	enable			
Routing Settings		-	-	202	618V/8			
Tel -> IP Routing (1)	#0							Erfe
IP->Tel Routing (0)	#0					_		COR
Forward On Busy Trunk Destination (0)								
Routing Policies (1)	GENERAL			AUTO DIALING				
Charge Codes (0)	Module	2		Auto Dial Status	enable			
Alternative Routing Reasons	Port			Destination Phone Number	. 4000			
Manipulation	Cont Trate			Koti na Dial Tona Duration	4			
DTMF & Supplementary	Porciyye	555		Hotorie bier fore biardon				
Analog Gateway								
Analog Settings								
Keypad Featured								
Act settings								
Autoentic Dialeg (2								
Caller Display Information (8)								
Call Forward (8)								
Caller ID Permissions (8)								
Call Waiting (8)								
Tope loties (0)								

#### Figure 37 – Automatic Dialing

#### Example Call Flows for Trunkside:

#### Inbound PSTN Call

When making a call from PSTN to Analog DID (+91 8067591215), The call first comes to AudioCodes and then AudioCodes forwards the call to MiVB internal extension based on Automatic Dialing configuration (Ex:4000) on AudioCodes Device and then MiVB internal extension will ring.

#### **Outbound PSTN Call**

When making a call from MiVB internal extension to PSTN number (ARS followed by 0 and mobile number for example: 45608123347168), The call comes to AudioCodes and AudioCodes routes the call to PSTN over FXO port and then PSTN number will ring.

# Lineside Configuration (FXS)

# **Proxy & Registration**

Select: Setup > Signaling & Media > SIP Definitions > Proxy & Registration in the left pane.

					Save		Actions 🗸	4	Admin +
Mediant 1000 IP NETWORK SIGNALING & MEDIA ADM	INISTRATION						💭 Entity, pi	arameter,	value
🔶 🄄 SRD Ali 🗸									
C TOPOLOGY VIEW	Proxy & Registration								
CORE ENTITIES	GENERAL			GATEWAY PROXY					
▷ CODERS & PROFILES	Redundancy Mode	Parking	~	Use Default Proxy		Use Proxy		~	1
▶ GATEWAY	Proxy IP List Refresh Time	60				Proxy Set Tab	le		
▲ SIP DEFINITIONS	Proxy DNS Query Type	SRV	~	Proxy Name					
Accounts (0)	Number of RTX Before Hot-Swap	3		Prefer Routing Table		No		~	
SIP Definitions General Settings	Use Proxy IP as Host	Disable	~	Use Routing Table for Host Names and Profiles		Disable		~	
Message Structure Transport Settings	User-Information Usage	Disable	~ 5	Always Use Proxy		Disable		~	
Proxy & Registration	Add Empty Authorization Header	Disable	~	Enable Fallback to Routing Table		Disable		~	
Priority and Emergency Call Setup Rules (0)	Gateway Name								
Least Cost Routing	Use Gateway Name for OPTIONS	• Yes	~	AUTHENTICATION					
Dial Plan (0)	Challenge Caching Mode	None	~	User Name					
MESSAGE MANIPUL ATION				Password					
	REGISTRATION			Chonce		Default_Cno	nce		
▶ MEDIA	Registration Time	. 300							
INTRUSION DETECTION	Revegistration Timing [96]	50		GATEWAY AUTHENTICATION					
	Registration Retry Time	30		Authentication Mode		Dar EVS			
	Max Registration Backoff Time [sec]	0		AND REPORTED AND READE		FEITAG			
	Registration Time Threshold	0		CATEMAN DEGISTRATION					- 1
	Revregister On INVITE Failure	- Enable	~	GATE WAT REDSTICTION					
	ReRegister On Connection Failure	Enable	~	Enable Registration		Enable		~	
	Gateway Registration Name			Registrar Name					
	GRUU	Disable	~	Registrar IP Address		192.168.10.0	9		
	May Generated Register Rate	30		Registrar Transport Type		UDP		Ŷ	
	and a second sec			Set Out-Of-Service On Registration Failure		Disable		~	
			Cancel	APPLY					'

Figure 38 – Proxy & Registration

# **Trunk Groups**

Select: Setup > Signaling & Media > Gateway > Trunks & Groups > Trunk Groups > Seclect Module to Module 3 FXS from drop down > Provide Channels (Ex: 1) > Provide Phone Number (Ex: 1525) > Apply.

	TROUBLESHOOT	r					Save Reset	Actions -	Admin 🕶
Mediant 1000 IP NETWORK SIGNALING & MEDIA	ADMINISTRATION							🔎 Entity, para	meter, value
SRD All									
CORE ENTITIES	Trunk Group T	able	1	Add Phone Context Frunk Group Index	As Prefix		Disable v 1-10 v		
F CODERS & PROFILES	GROUP INDEX	MODULE	FROM TRUNK	TO TRUNK	CHANNELS	PHONE NUMBER	TRUNK GROUP ID	TEL PROFILE N	AME
A GATEWAY	1	Module 3 FXS 🗸	Y	Y	1	1525		None	~
▲ Trunks & Groups	2	~	×	~				None	*
Trunk Secongs	3	×	~	~				None	~
Trunk Group Settings (1)	4	×	~	~				None	~
CAS State Machine	5	×	~	~				None	*
Routing     Manipulation	6	×	~	~				None	~
DTMF & Supplementary	7	×	~	~				None	~
Analog Gateway	8	×	~	~				None	~
Digital Gateway	9	×	~	~				None	*
Gateway General Settings Gateway Advanced Settings	10	~	~	~				None	~
TDM Bus Settings					Register Un-R	Register			
SIP DEFINITIONS									
MESSAGE MANIPULATION									
> MEDIA									
INTRUSION DETECTION									
					Cancel	PPLY			

Figure 39 – Trunk Groups

#### **Authentication Settings**

Select: Setup > Signaling & Media > Gateway > Analog Gateway > Authentication.

Enter the user name and password for authentication as shown in the figure below.

<b>ac</b> audiocodes	SETUP MONITOR TROU	BLESHOOT			Save Reset	Actions -	Ļ	Admin <del>•</del>
Mediant 1000 IP NETWORK	SIGNALING & MEDIA ADMINISTR	ATION						r, value
📀 🕣 SRD All 🔻	Authentication							- ×
C TOPOLOGY VIEW	GENERAL		CREDENTIALS					- 11
CORE ENTITIES								
	Index	4	User Name	• 1525				
P CODERS & PROFILES	Module	3	Password	• •				
▲ GATEWAY	Port	1						
Trunks & Groups	Port Type	EXS						
Routing								
Manipulation								
DTMF & Supplementary								
Analog Gateway								
Keypad Features								
FXO Settings								
Authentication (8)								
Automatic Dialing (8)								
Caller Display Information (8)								
Caller ID Permissions (8)								
Call Waiting (8)								
Tone Index (0)			ancel APPLY					
Digital Gateway								
Gateway General Settings								
Gateway Advanced Settings								
TDM Bus Settings								
SIP DEFINITIONS								

**Figure 40 – Authentication Settings** 

#### Message Manipulation

Select: Setup > Signaling & Media > Message Manipulation > Message Manipulations > Apply.

acaudiocodes	SETUP MONITOR T	ROUBLESHOOT				Reset Actions <del>-</del>	Admin <del>-</del>
Mediant 1000 IP NETWORK	SIGNALING & MEDIA ADMIN	ISTRATION				Ø Enti	y, parameter, value
SRD All	essage Manipulations [Fix R-URI]						- ×
TOPOLOGY VIEW	GENERAL			ACTION			
CORE ENTITIES	Index	0		Action Subject	Header.Request-URI.	URL Host Name	Editor
CODERS & PROFILES	Name	Fix R-URI		Action Type	Modify		~
F GATEWAY	Manipulation Set ID	0		Action Value	• \$2		Editor
▶ SIP DEFINITIONS	Row Role	Use Current Condition	~				
▲ MESSAGE MANIPULATION	MATCH						
Message Manipulations (1) Message Conditions (0)	Message Type	Register	Editor				
Message Policies (0) Pre-Parsing Manipulation Sets (C	Condition	Header:Request-URI.URL Host.Name regex (sip:)(.*)	Editor				
INFORMATION NETWORK					Same Store 3		
INTRUSION DETECTION							
			Cancel	APPLY			

Figure 41 – Message manipulation

# **Caller Display Information Settings**

Select: Setup > Signaling & Media > Gateway > Analog Gateway > Caller Display Information.

🕰 audiocodes	SETUP MONITOR TROUB	LESHOOT			Save Reset	Actions -	Admin <del>-</del>
Mediant 1000 IP NETWORK SIGN	ALING & MEDIA ADMINISTRA	TION				D Entity, param	eter, value
📀 💿 SRD All 👻							
TOPOLOGY VIEW	Caller Display	(Information (8)					
CORE ENTITIES	Edit		re 🛹 Page 1 of 1	▶> ► Show 10 ♥ records per page			Q
CODERS & PROFILES	INDEX 🗢	MODULE	PORT	PORT TYPE	DISPLAY STRING	PRESENTATION	
GATEWAY	0	2	1	FXO		Allowed	
Toucks & Crowns	1	2	2	FXO		Allowed	
Pouting	2	2	3	FXO		Allowed	
Manipulation	3	2	4	FXO		Allowed	_
DTME & Supplementary	4	3	1	FXS		Allowed	
A Analog Gateway	5	3	2	FXS		Allowed	_
Analog Settings	6	3	3	FXS		Allowed	
Keypad Features	· · · · · · · · · · · · · · · · · · ·	3	4	FAS		Allowed	
FXO Settings Authentication (8) Automatic Dialing (8)	#0						Edit
Caller Display Information (8)	GENERAL			CALLER DISPLAY			
Call Forward (8)	Module	2		Display String			
Caller ID Permissions (8)	Port	- 1		Presentation	allowed		
Call Waiting (8)	DestTat	510		resentation	Allowed		
Tone Index (0)	Port type	FXO					
Digital Gateway							
Gateway General Settings							
Gateway Advanced Settings							
TDM Bus Settings							_

Figure 42 – Called Display information Settings

#### **Caller ID Settings**

Select: Setup > Signaling & Media > Gateway > Analog Gateway > Caller ID Permissions.

Enable Caller ID for FXS or FXO based on your scenario and requirement.

Caudiocodes <b>SETUP</b>	MONITOR TROUBLESHOO	т			Save F	Reset Actions <del>-</del>	Ļ	Admin <del>-</del>
Mediant 1000 IP NETWORK SIGNALING & MED	ADMINISTRATION					D E	ntity, paramete	er, value
📀 🕣 SRD All 👻								
TOPOLOGY VIEW	Caller ID Permission	ns (8) .						
CORE ENTITIES	Edit		Page 1 of 1 are at Show 10	<ul> <li>records per page</li> </ul>				Q
CODERS & PROFILES	INDEX 🗢	MODULE	PORT	PORT TYPE		CALLER ID		
GATEWAY	0	2	1	FXO		Enable		
	1	2	2	FXO		Enable		
Trunks & Groups	2	2	3	FXO		Enable		
Routing	3	2	4	FXO		Enable		
Manipulation	4	3	1	FXS		Enable		
DTMF & Supplementary	5	3	2	FXS		Enable		
Analog Gateway	6	3	3	FXS		Enable		
Analog Settings	7	3	4	FXS		Enable		
Keypad Features								
FXO Settings	#0						Ec	dit
Authentication (8)								
Automatic Dialing (8)								
Caller Display Information (8)	GENERAL			CALLER ID				
Call Forward (8)	Module	2		Caller ID	<ul> <li>Enable</li> </ul>			
Caller ID Permissions (8)	Port	1						
Call Waiting (8)	Port Type	FXO						
Tone Index (0)	-94-							
Digital Gateway								
Gateway General Settings								
Gateway Advanced Settings								
TDM Bus Settings								

#### Figure 43 – Called ID Settings

53

#### **G.711 FAX Settings**

For all FAX scenarios using G711, use the following configuration in Mediant 1000 and MiVB.

Select: Setup > Signaling & Media > Media > Fax/Modem/CID Settings > General > Fax Transport Mode set to Bypass > Apply.

IONITOR TROUBLESHOOT				Admin -
ADMINISTRATION			D Entity,	parameter, value
Fax/Modem/CID Settings		FAX RFI AV		
and the test				
Fax Transport Mode	• Bypass V	Fax Relay Redundancy Depth	0	
Caller ID Transport Type	Mute	Fax Relay Enhanced Redundancy Depth	4	
Caller ID Type	Standard Bellcore 🗸	Fax Relay ECM Enable	Enable	~
V.21 Modem Transport Type	Disable 🗸	Fax Relay Max Rate (bps)	14400bps	~
V.22 Modem Transport Type	• Disable 🗸	Fax Relay Rx/Tx Timeout (sec)	10	
V.23 Modem Transport Type	• Disable 🗸	e		
V.32 Modem Transport Type	Disable	FAX/MODEM BYPASS		
V.34 Modem Transport Type	• Disable 🗸	Free Allanders Denses Codes Trees	671111-00	
Fax CNG Mode	Doesn't send T.38 re-INVITE	Pax/wodern bypass Coder Type	G7TTAlaw_04	*
CNG Detector Mode	Dicable	Fax/Modern Bypass Packing Factor	1	
		Fax Bypass Output Gain	0	
		Modem Bypass Output Gain	0	
GATEWAY SETTINGS				
Enable Fax Re-Routing	Disable 🗸			
	Can	ADDI V		
	Interface       Interface         ADMINISTRATION       ADMINISTRATION         Fax/Modem/CID Settings       GENERAL         Fax Transport Mode       Caller ID Transport Type         Caller ID Type       V21 Modem Transport Type         V22 Modem Transport Type       V22 Modem Transport Type         V32 Modem Transport Type       V32 Modem Transport Type         V32 Modem Transport Type       V32 Modem Transport Type         V32 Modem Transport Type       V34 Modem Transport Type         V32 Modem Transport Type       Fax CNG Mode         CNG Detector Mode       CNG Detector Mode         Enable Fax Re-Routting       Enable Fax Re-Routting	ADMINISTRATION  ADMINISTRATION  Fax/Modern/CID Settings  GENERAL  Fax Transport Mode  Caller ID Transport Type  V.21 Modem Transport Type  V.22 Modem Transport Type  V.22 Modem Transport Type  V.23 Modem Transport Type  V.24 Modem Transport Type  Caller ID Type  V.25 Modem Transport Type  Caller ID Ty	CNICR     TROUBLESHOOT     Save     I       ADMINISTRATION     ADMINISTRATION     FAX MODEM     FAX MODEM         Fax/Modern/CID Settings         GENERAL     FAX RELAV         Fax Transport Mode     Bypass       Caller ID Transport Type     Mute       V21 Modem Transport Type     Standard Belicore       V21 Modem Transport Type     Disable       V22 Modem Transport Type     Disable       V23 Modem Transport Type     Disable       V23 Modem Transport Type     Disable       V34 Modem Transport Type     Disable       V34 Modem Transport Type     Disable       V34 Modem Transport Type     Disable       CNG Detector Mode     Disable       Enable Fax Re-Routing     Disable         Caller Fax Re-Routing     Disable	CNUCK     TRUELESHOD     Same     Reist     Autors+       ADMINISTRATION     Image: Control of Control

After that go to Coders and Profiles > IP Profiles > Fax Signaling Method set to G711 Transport > Apply.

acaudiocodes	SETUP MONITOR TROUB				Save	fax	1/5 ^ ~ X	
Mediant 1000 IP NETWORK	SIGNALING & MEDIA ADMINISTRA	TION				۲	🔵 Entity, parameter, val	lue
	IP Profiles [Fax]							- x
SRD All	Dynamic Jitter Buffer Minimum Delay [m	nsec] 10		GITCHIT O THE				
	Dynamic Jitter Buffer Optimization Factor	10		Is DTMF Used	Enable		~	
	Jitter Buffer Max Delay [msec]	250		First Tx DTMF Option	RFC 2833		~	
V CORE ENTITIES				Second Tx DTMF Option			~	
CODERS & PROFILES	VOICE			Rx DTMF Option	Supported		~	
IP Profiles (1)								
Tel Profiles (0)	Echo Canceler	Line	~	GATEWAY FAX AND MODEM				
Coder Settings	Input Gain (-32 to 31 dB)	0		GREEN REPORTED REDER				
Coder Groups	Voice Volume (-32 to 31 dB)	0		Fax Signaling Method	G.711 Transport		~	
P GATEWAY				CNG Detector Mode	Disable		~	
SIP DEFINITIONS				Vxx Modem Transport Type	Disable		~	
MESSAGE MANIPULATION				NSE Mode	Disable		~	
MEDIA								
				ANSWER MACHINE DETECTION				
INTRUSION DETECTION								
				AMD Mode	Don't Disconn	nect	~	
			Cancel					
			Cancer					

#### **T.38 FAX Mode Settings**

To use T.38 for FAX, use the following configuration in Mediant 1000 and MiVB.

Select: Setup > Signaling & Media > Media > Fax/Modem/CID Settings > General > Fax Transport Mode set to T.38 Relay > Apply.

	IONITOR TROUBLESHOOT			Save Re	eset Actions •	Admin •
Mediant 1000 IP NETWORK SIGNALING & MEDI	ADMINISTRATION				D Entity	y, parameter, value
😧 🕣 SRD All 👻						
	Fax/Modem/CID Settings					
Cone entities	GENERAL			FAX RELAY		
CODERS & PROFILES	Fax Transport Mode	T.38 Relay	~	Fax Relay Redundancy Depth	0	
► GATEWAY	Caller ID Transport Type	Mute	~	Fax Relay Enhanced Redundancy Depth	4	
IN SIP DEFINITIONS	Caller ID Type	Standard Bellcore	~	Fax Relay ECM Enable	Enable	~
MESSAGE MANIPULATION	V.21 Modem Transport Type	Disable	~	Fax Relay Max Rate (bps)	14400bps	~
MEDIA	V.22 Modem Transport Type	Disable	~	Fax Relay Rx/Tx Timeout (sec)	10	
Media Security	V.23 Modem Transport Type	Disable	~			
RTP/RTCP Settings	V.32 Modem Transport Type	Disable	~	FAX/MODEM BYPASS		
Voice Settings Fax/Modem/CID Settings	V.34 Modem Transport Type	• Disable	~	Fay/Modem Rypass Coder Type	G7114Jaw 64	~
Media Settings	Fax CNG Mode	Doesn't send T.38 re-INVITE	~	Fax/Modem Bypass Packing Factor	1	
DSP Settings Port Start Signalling	CNG Detector Mode	Disable	~	Fax Bynass Output Gain	0	
Quality of Experience				Modem Bynass Output Gain	0	
INTRUSION DETECTION	GATEWAY SETTINGS			intern offers on part and		
	Enable Fax Re-Routing	Disable	~			
			Cancel	APPLY		

After that go to Coders and Profiles > IP Profiles > Fax Signaling Method set to T.38 Relay > Apply.

diant 1000 IP NETWORK	SIGNALING & MEDIA ADMINISTRATIC	N				Q Enti	ty, paramete	r, value
IP.	Profiles [Fax]							
SKD AII				Number of Calls Limit	-1			
TOPOLOGY VIEW	JITTER BUFFER							
CORE ENTITIES	Dynamic Jitter Buffer Minimum Delay [msec	10		GATEWAY DTMF				
CODERS & PROFILES	Dynamic Jitter Buffer Optimization Factor	10		Is DTMF Used	• Enable			~
IP Profiles (1)	Jitter Buffer Max Delay [msec]	250		First Tx DTMF Option	RFC 2833			~
Tel Profiles (0)				Second Tx DTMF Option			,	~
Coder Settings Coder Groups	VOICE			Rx DTMF Option	Supported		,	~
GATEWAY	Echo Canceler Li	ne	~					
SIP DEFINITIONS	Input Gain (-32 to 31 dB)			GATEWAY FAX AND MODEM				
MESSAGE MANUPULATION	Voice Volume (-32 to 31 dB)			Fax Signaling Method	• T.38 Relay			~
P MESSAGE MANIPOLATION				CNG Detector Mode	Disable		,	~
MEDIA				Vxx Modem Transport Type	Disable		,	~
INTRUSION DETECTION				NSE Mode	Disable			~

#### Figure 44 – Fax Settings

55

# MiVoice Border Gateway Setup Notes (Optional)

The following steps show how to program the MiVoice Border Gateway (MBG) server to allow connections between AudioCodes Mediant 1000 Gateway and the MiVoice Business for teleworking.

#### **Network Requirements**

• Please refer to the Multi-Protocol Border Gateway Engineering guidelines for further information.

#### **Assumptions for MBG Configuration**

- MiVB configuration completed as per instructions in previous section.
- The SIP signaling connection between the MiVoice Business (MiVB) and MBG server uses UDP on Port 5060.
- MBG server installed and configured for SIP clients' support.

#### **MiVoice Business**

#### Select Network > ICPs and click + (Add an ICP)

S	ystem -	Neta	vork - Teleworking	<ul> <li>SIP trunking •</li> </ul>	Remote proxy -	Call recording - Troublesh	ooting +							1	Searc
Page	e updated.	F ICP	files 's tranges	(India Standard Time											
To te	May 13, 2 ist connect ICP Inform	IP b IV IP T at Ban MiN	locking ranslations idwidth management let fallback addresses	1 a DNS resolution tes	on configured hostname	an Mbis menu instead of the server m is, see the Diagnostics page.	anager menu on the left.								
+	Default for MiNet	Default for SIP	Name	Hostnar	e or IP address	Туре	Installer password	SIP capabilities	Indirect call recording capable	Associated connectors	Associated sets (MiNet/SIP)	Associated trunk rules (pri/sec)			
2	0	۲	5000	192.168	10.159	MiVoice 5000		UDP	×	×	0/3	1/0	1	8	
	0	0	A_MIVO400	192.168	10.139	MiVoice Office 400		UDP TCP TLS	×	*	0/5	1/1	1	8	
		0	A_Mxone	192.168	10.172	MIVoice MX-ONE		UDP TCP TLS	×	×	0/3	0/0	1	•	
1	۲	0	mivb_132	192.168	10.132	MiVoice Business		UDP TCP TLS	×	×	171	0/0	1	8	
	0	0	MIVB_192.168.10.74	192.168	10.74	MiVoice Business		UDP TCP TLS	×	×	0/0	0/1	1	8	
	0	0	MIVE69	192.168	10.69	MiVoice Business		UDP TCP TLS	×	×	9711	7/3	1	Û	
	0	0	MIVB93	192.168	10.93	MiVoice Business		UDP TCP TLS	×	×	0/1	0/0	1	8	
5	0	0	MIVB_95	192.168	10.95	MiVoice Business			×	×	1/4	2/0	1	Û	

#### Figure 45 – Setting up Default ICP

Enter ICP information (name, IP, type) and select Save.

Page updated. Fri Jan 08 2021 21:11:50 GMT+0530 (India Standard Time) May 13, 2020, 3.32 p.m. Note: Remote proxy is now found in the main MBG menu instead of the server manager menu on the left.							
The following is a form for modifying an icp of Manage ICP	antry. You may edit this information as you wish, and click on the "Save" button below when	you are done.					
	Name         MIVB69           Type         MiVoice Business           SIP capabilities         UDP, TCP, TLS v) Expert root cert @	Hostname or IP address MiNet installer password Indirect call recording capable	192.168.10.69				
		Save					
MWoice Border Gateway 11.0.0.209 Mitel Standard Linux 10.08.0 Copyright 1999-2021 Mitel Corporation All rights reserved.							

Figure 46 – Setting up Default ICP

#### **Adding SIP devices**

Navigate to **Teleworking > SIP**. Click **+ (Add)** a SIP Device as shown below.

🕅 Mitel 🛛	Mitel Sta	ndard Linux						admin@primbg.sipcoe.com	Status	s: Critical	9 E•
Applications NVoice Border Gateway	System +	Network - Teleworkin	g - SIP trunking - R	lemote proxy 👻 C	all recording + Trou	oleshooting 👻			Search	h	
Blades Status Administration	Page updated: Fr	i Jan 08 2021 21 WebRTC	status ird Time)								?
Web services Backup Restore View log files	May 13, 20	20, 3.32 p.m. MiNet SIP	proxy is now fo	und in the main MBG m	enu instead of the server m	anager menu on the left.					
Event viewer System information System monitoring System users Shutdown or reboot Virtualization	Below is a list of i	gure SIP profiles Application	on integration see the Butk	vorisioning page.							
Security Remote access Port forwarding Syslog Web Server MBG client certificates	Sets per pag	•	Status Elther Cabled Olicabled	Sim	ple filter					Bulk edit	Refresh
Configuration Networks E-meil settings Google Apps Cloud Service Provider DHCP Date and Time	SIP profile in	formation								H 📢 Page 1	l of 2 🗭 Ħ
Hostnames and addresses Domains	Enabled	Set-side username	ICP-side username	Availability	Configured ICP	Description	Local streaming between devices	Log verbosity			
IPv6-in-IPv4 Tunnel SNMP Ethernet Cards	1	6004	6004	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	8	
Review configuration Miscellaneous	~	1511	1511	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	Û	
Support and licensing Help	~	7001	7001	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	8	
	~	7018		Everywhere	mivb_132	TW132	Use master setting	Use master setting	1	8	

#### Figure 47 – Creating SIP User

In the opened form, enter the data to create the new SIP device in MBG.

Enter all required information. Set side credentials must match username and password provisioned on the phone. ICP side credentials must match Login PIN and Number provisioned on the MiVB. Since PRACK is disabled on master setting, if PRACK is enabled on MiVB, then you must enable it. Click Save when you are done.

System - Network - Teleworking - SIP trunkin	ng • Remote proxy • Call recording • Troubles	shooting 👻		Search				
Page updated: Fri Jan 08 2021 21:16:54 GMT+0530 (India Standard 1	lime)			?				
May 13, 2020, 3.32 p.m. Note: Remote proxy is now found in the main MBG menu instead of the server manager menu on the left.								
Manage SIP profile								
Enabled Set side warmans	1525	Configured ICP	MIVB69 V					
Set-side username	1929	Confirm set-side password	Change set-side password					
Icp-side username	1525	Icp-side password	Change icp-side password					
		Confirm icp-side password		-				
PRACK support	Use master setting V	Options keepalives	Use master setting V					
Heartbeat interval		Challenge methods	Use master setting Override					
Description	TW	Availability	Everywhere V					
Set-side RTP security	I lee master setting	ICP-side RTP security	Lise master setting ¥					
Inbound	Use master setting V	Inbound	Use master setting V					
Preferred cinher	Use master setting	Preferred cipher	Use master setting					
Local streaming between device calls	Use master setting 🗸	Log verbosity	Use master setting V					
Enable Detailed Jitter Log	Use master setting 🗸	RTP Framesize	Use master setting 🗸					
Codec support	Use master setting							
Tone injection	Enabled	Use master 🗹						
		Save						

Figure 48 – Entering SIP Device Details

SIP profile inf	ormation								
Enabled	Set-side username	ICP-side username	Availability	Configured ICP	Description	Local streaming between devices	Log verbosity		
~	6004	6004	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	Û
~	1511	1511	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	Û
~	7001	7001	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	â
~	7018		Everywhere	mivb_132	TW132	Use master setting	Use master setting	1	ŵ
~	2030	2030	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	â
~	1999		Everywhere	MiVB_95	tw	Use master setting	Use master setting	1	ŵ
~	1009		Everywhere	MiVB93	TW_93	Use master setting	Use master setting	1	ŵ
~	3000	3000	Everywhere	5000	TW3001	Use master setting	Use master setting	1	ŵ
~	1504	1504	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	ŵ
~	5006	5006	Everywhere	A_Mxone	mxone TW_5006	Use master setting	Use master setting	1	ŵ
~	1988		Everywhere	MIVB69	TW	Use master setting	Use master setting	1	Û
~	2002	2002-XS	Everywhere	A_MiVO400	TW	Use master setting	Use master setting	1	Û
$\checkmark$	5003	5003	Everywhere	A_Mxone	Mxone 5003	Use master setting	Use master setting	1	Û
$\checkmark$	1525	1525	Everywhere	MIVB69	TW	Use master setting	Use master setting	1	Û
~	5009	5009	Everywhere	A_Mxone	TW5009	Use master setting	Use master setting	1	Û

Figure 49 –SIP device Information

#### **SIP Settings**



Figure 50 – SIP Settings

# Glossary

MiVoice Business	MiVB
MiVoice Border Gateway	MBG
MiNET Interface	MINET
Mitel Solutions Alliance	MSA
Knowledge Management System	KMS
Class of Service	COS
Automatic Route Selection	ARS
AudioCodes	AC